

## Rajes

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**From:** Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 21 June 2022 2:09 PM  
**To:** 'Cecilia Lee'; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D204319/C02/YP9633J/LEEPG / RE: PRI ARRANGEMENT SMH71Z | ACC ON 19/06/2022 INV VEH NO. SMH71Z (OUR REF) & YP9633J (YOUR REF)

Dear Cecilia,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Tuesday, 21 June 2022 1:09 PM  
**To:** csongauto csongauto <csongauto.claims@yahoo.com>; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: SNM22D204319/C02/YP9633J/LEEPG / RE: PRI ARRANGEMENT SMH71Z | ACC ON 19/06/2022 INV VEH NO. SMH71Z (OUR REF) & YP9633J (YOUR REF)

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.**

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>  
**Sent:** Tuesday, 21 June 2022 1:07 pm  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** Re: SNM22D204319/C02/YP9633J/LEEPG / RE: PRI ARRANGEMENT SMH71Z | ACC ON 19/06/2022 INV VEH NO. SMH71Z (OUR REF) & YP9633J (YOUR REF)

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Dear Cecilia,

We would like to appoint LKK Auto to conduct the survey

Thank you

*Warmest Regards,*

*Ms Ong*  
**C.S.ONG AUTO PTE LTD**

7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK Singapore 569880  
Tel: 6484 1933 | Fax: 6481 1916  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Tuesday, 21 June 2022, 01:02:59 pm SGT, Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D204319/C02/YP9633J/LEEPG**

**Your reference: SMH71Z**

Dear Sirs,

We refer to your email of 21/06/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 21 June 2022 12:57 pm

**To:** 'csongauto csongauto' <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204319/C02/YP9633J/LEEPG / RE: PRI ARRANGEMENT SMH71Z | ACC ON 19/06/2022 INV VEH NO. SMH71Z (OUR REF) & YP9633J (YOUR REF)

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMH71Z (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>

**Sent:** Tuesday, 21 June 2022 10:08 AM

To: Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>

Subject: PRI ARRANGEMENT SMH71Z | ACC ON 19/06/2022 INV VEH NO. SMH71Z (OUR REF) & YP9633J (YOUR REF)

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RE: ACCIDENT INVOLVING **SMH71Z** ALONG **ADMIRALTY ROAD WEST AFTER SEMBAWANG CAMP** ON **19/06/2022 @ 2325HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **19-JUNE-2022** at about **2325** hours along **ADMIRALTY ROAD WEST AFTER SEMBAWANG CAMP** involving our client's vehicle registration number **SMH71Z** and vehicle registration number **YP9633J** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08  
AMK Autopoint  
Singapore 568047

*Warmest Regards,*

**Ms Ong**  
**C.S.ONG AUTO PTE LTD**

7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK Singapore 569880  
Tel: 6484 1933 | Fax: 6481 1916  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)