

## Huey Yon (LKKAUTO)

---

**From:** Huey Yon (LKKAUTO)  
**Sent:** Wednesday, 6 July 2022 10:37 AM  
**To:** agnes.chan@sompo.com.sg  
**Cc:** SUR  
**Subject:** RE: LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022  
**Attachments:** SGN 1644D-SUPPLEMENTARY.pdf; SGN1644D 2ND IA.pdf

Dear Agnes,

enclosed herewith 2<sup>nd</sup> preliminary advice of SGN 1644D.  
kindly approve on supplementary.

Best Regards,

**Huey Yon** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiao Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, 6 July 2022 10:27 AM  
**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** FW: LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Sent:** Tuesday, 21 June 2022 5:06 PM  
**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Subject:** RE: LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022

Dear LKK

Please authorize the repair of SGN1644D.

The excess waived.

Thank you.

**Working From Home with effect from 03 April 2020 till further notice.**

Best Regards

**Agnes Chan**

Claim Divison

D: 6329 5327 | T: 6461 6555



**SOMPO**  
INSURANCE

Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, June 21, 2022 5:00 PM

**To:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Dear Agnes,

Attached photo and preliminary revised

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, 21 June 2022 4:13 PM

**To:** 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Re: LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022

Dear Sir/Madam,

Enclosed documents for your review of **SGN 1644D**

Please let us have your approval

Repair done on part by part as there is no 2<sup>nd</sup> hand parts.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 21 June 2022 9:46 am

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022

Dear Grace,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, 21 June 2022 9:21 AM

**To:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK/veh IN \ CMTD2202123/AGC - Request for Survey (OD) - SGN1644D / Toyota Estima - Date of Accident: 17.06.2022

Our Reference : CMTD2202123/AGC

Your Reference: SGN1644D

Hi Jenny,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SGN1644D** on Own Damage basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Agnes** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Sent:** Monday, June 20, 2022 5:23 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Request for Survey (OD) - SGN 1644D / Toyota Estima - Date of Accident: 17.06.2022

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Dear Sir

We refer to the above matter.

Please can you arrange to survey our mutual client's vehicle no. SGN 1644D tomorrow?

The vehicle is **in** workshop and supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267