Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Monday, 20 June 2022 5:24 PM **To:** Jonathan Lim; assignments

Subject: RE: SNM22D204284/C02/YM7920J/CHNGPW / FW: Survey for vehicle Reg: YQ1947B

against TP CTI (YM7920J) -TAMPINES

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jonathan Lim < Jonathan.Lim@ethozprotect.com>

Sent: Monday, 20 June 2022 4:01 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM22D204284/C02/YM7920J/CHNGPW / FW: Survey for vehicle Reg: YQ1947B against TP CTI (YM7920J)

-TAMPINES

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Dear Adeline,

My side would like to choose, 6. Marcus Chua (LKK) for this PRS

Thank you

Regards,

JONATHAN LIM SERVICE ENGINEER



22 TAMPINES STREET 92 SINGAPORE 528876

DID 6654 7606 AND FAX 6654 7648 **Website:** www.ethozgroup.com









From: Adeline Chng adeline.chng@sg.cntaiping.com

Sent: Monday, June 20, 2022 3:53 pm

To: Jonathan Lim < Jonathan.Lim@ethozprotect.com>

Subject: RE: SNM22D204284/C02/YM7920J/CHNGPW / FW: Survey for vehicle Reg: YQ1947B against TP CTI (YM7920J)

-TAMPINES

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Without Prejudice, Save as to Costs

Our reference: SNM22D204284 C02/YM7920J /Chngpw

Your reference: YQ1947B

Dear Sirs

ACCIDENT INVOLVING YM7920J & YQ1947B ON 14/06/2022

We refer to your email of 18/06/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 20 June 2022 3:03 PM

To: 'Jonathan.Lim@ethozprotect.com' < <u>Jonathan.Lim@ethozprotect.com</u>'>; Adeline Chng < <u>adeline.chng@sg.cntaiping.com</u> > Subject: O/R: SNM22D204284/C02/YM7920J/CHNGPW / FW: Survey for vehicle Reg: YQ1947B against TP CTI (YM7920J) -

TAMPINES

Without Prejudice

Dear Adeline,

Please conduct PRS for YQ1947B (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

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From: Jonathan Lim < <u>Jonathan.Lim@ethozprotect.com</u>>

Sent: Saturday, 18 June 2022 11:20 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: Survey for vehicle Reg: YQ1947B against TP CTI (YM7920J) -TAMPINES

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Hi Sir/Madam,

Appreciate if you could arrange survey for the above mentioned vehicle. (VEHICLE IN)

Survey Type : (New Survey / Resurvey)	New Survey
Vehicle to be surveyed :	YQ1947B
CTI's Insured Vehicle :	YM7920J
Date of Accident :	14/06/2022
Date of Survey :	20/06/2022
Name of Workshop :	ETHOZ
Address of Survey Location :	22 TAMPINES ST 92
Name of Contact Person :	JONATHAN
Contact Number :	66547606 / 83740740
Any Undercarriage involved : (please indicate Yes / No)	NO

Thank you

Regards,



ETHOZ PROTECT LTD

22 TAMPINES STREET 92 SINGAPORE 528876 DID 6654 7606 AND FAX 6654 7648

Website: www.ethozgroup.com









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