

Your Ref : SHD 3623S  
Our Ref : SHA 1576Z

**Tan Keow Seng c/o**  
**CHUNNI MOTOR WORK PTE LTD**  
Blk 10 Ang Mo Kio Industrial Park 2A  
#03-19 AMK AutoPoint  
Singapore 568047

Date : 03/02/20

The Motor Claims Department

Indiah Co LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 # 01-25  
Paya Ubi Ind Park  
Singapore 408933

**WITHOUT PREJUDICE**

Dear Sir / Madam,

**RE: ACCIDENT INVOLVING SHA 1576Z/SHD 3623S**

**ALONG Newton Circle**

I am the owner/hirer of motor vehicle/taxi, SHA 1576Z, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

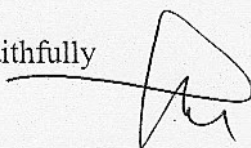
1) Cost of Repair	S\$ 5,671.00
2) Loss of Rental	S\$ 1,106.70 (\$110.67 x 10 days)
3) Loss of Income	S\$ 400.00 (\$40 x 10 days)
4) GIA Report Fee	S\$
5) LTA Search Fee	S\$
6) Survey Report Fee	S\$
	<u>S\$ 7,177.70</u>

We enclose herewith the following relevant supporting documents :

- a) Authorisation Letter
- b) Final repair bill(s)
- c) LTA Search
- d) GIA report(s)
- e) Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully



Attached CTO OISC



## LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING **SHA 1576Z/SHD 3623S**

ALONG Newton Circle

ON 12.12.2019

I, Tan Keow Seng, NRIC NO. S xxxx959I of

Blk 416 Tampines Street 41 # 05-339 (S) 520416

Owner/hirer of motor vehicle Registration No **SHA 1576Z**, insured by

Ms First Capital Insurance Ltd

under Policy No.

D-18088936MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle

Registration No. **SHD 3623S** in respect of the above mentioned accident. I also

hereby authorize that the agreed settlement sum ( cost of repair, loss of use, earnings and rental,

Survey report fee, LTA fee & GIA report fee ) be made in favour of my representative, M/s

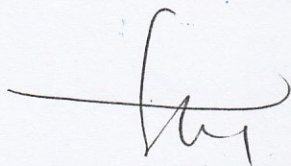
**Chunni Motor Work Pte Ltd** and that the said payment be forwarded to them as full and final

discharge of my claim.

Dated :

12.12.2019

Signature :



( Company's chop if necessary )



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19120291  
Claimant Ref: SHA1576Z

We/I, Chunni Motor Work Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,160.00 (Global Sum) ~~(repair cost), S\$ \_\_\_\_\_ (loss of use/rental), S\$ \_\_\_\_\_ (search fee)~~, vehicle no. SHA1576Z that was damaged pursuant to the accident which occurred on 12/12/2019 (date) at Newton Circle (location) involving vehicle no. SHD3623S (insured vehicle). This is pursuant to the inspection conducted on 16/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA1576Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHA1576Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,160.00 to Chunni Motor Work Pte Ltd.

Dated this 27 day of JUNE 20 22

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

CHUNNI MOTOR WORK PTE LTD

NRIC:

200923110 D

Address:

NO 40, JALAN PEMIMPIN  
TAT ANN BUILDING, #02-07  
S(577185)

Nationality:

Occupation:

WITNESS:

Signature:



ABT

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

CHUNNI MOTOR WORK  
PTE LTD

**TAX INVOICE**

INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #04/05 IOB BUILDING SINGAPORE 049711	VEHICLE NO	DATE
	SHA 1576 Z	31.01.2020
	MAKE	INVOICE NO
	HYUNDAI	11295
	MODEL	ACC DATE/TIME
	I40	12.12.2019 @ 22:00 HRS

Cost of Repair \$ 5,300.00

Sub-total \$ 5,300.00

Add : 7 % - GST \$ 371.00

Total \$ 5,671.00

(SINGAPORE DOLLARS: FIVE THOUSAND SIX HUNDRED AND SEVENTY ONE ONLY)





Our Ref: CT19120296

Date: 18 December 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 12/12/2019 @ 22:00 hrs  
ALONG NEWTON CIRCLE  
INVOLVING SHD3623S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1576Z** (the "Taxi"). The Taxi was hired to **TAN KEOW SENG IC NO SXXXX959I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

ATED (TIME)	TO	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
9.50		8/12/19	THAN	631773	156	7.30	6.20
5.10		8/12/19	THAN J. H	632004	231	18.50	2.23
5.19		9/12/19	THAN	632178	255	6.50	7.30
5.20		10/12/19	THAN	632385	206	6.50	5.18
5.41		10/12/19	THAN J. H	632621	235	18.09	5.48
5.15		11/12/19	THAN	632750	128	6.55	5.40
3.38		11/12/19	THAN J. H	633055	304	18.09	5.59
5.35		12/12/19	THAN	633186	131	6.55	5.35
5.15		12/12/19	THAN J. H	633320	133	18.04	23.01
5.20		12/12/19	Lay up Workshop In			22.10	THAN
5.00		21/12/19	Lay up Workshop out			THAN	11.30

SHA1576Z

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Dec 2019 15:27	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	17 Dec 2019 15:27	<b>Clm Veh Model Changed</b>	(205325) HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	17 Dec 2019 15:27	<b>Clm Created</b>	Reg No: SHA1576Z. Acct Date: 2019/12/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Dec 2019 15:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Dec 2019 15:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/12/27	[A] HOW MEI KWAN
6	17 Dec 2019 15:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Dec 2019 15:29	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Dec 2019 15:29	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	24 Dec 2019 14:46	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: TBA. Kindly upload Insured video in Merimen for our viewing. Pending 3rd party video	[A] CHEW HSIAO TONG
10	24 Dec 2019 16:29	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/12/27. Mandate Remarks: Yet to receive video from ID. Request vide o from TP for our review	[I] Sundari Nagarajan
11	24 Dec 2019 16:29	<b>Adj Mandate Set</b>	Maintained:Yet to receive video from ID. Request video from TP for our review	[I] Sundari Nagarajan
12	22 Jan 2020 15:48	<b>Adj Mandate Request</b>	Cur.Reg:0.00:Liability: TBA. Kindly upload Insured video in Merimen for our viewing. Pending 3rd party video	[A] CHEW HSIAO TONG
13	23 Jan 2020 09:54	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: our video uploaded Request video fro m TP for our review	[I] Sundari Nagarajan
14	23 Jan 2020 09:54	<b>Adj Mandate Set</b>	Maintained:our video uploaded Request video from TP for our review	[I] Sundari Nagarajan
15	03 Feb 2020 15:40	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
16	12 Feb 2020 15:57	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] BRYAN TANI
17	26 Feb 2020 14:05	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	26 Feb 2020 14:05	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	26 Feb 2020 14:05	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/05/07.	[A] JOANNE LEE KHANG MIN
20	26 Feb 2020 14:05	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	06 Mar 2020 09:57	<b>Adj Mandate Request</b>	Cur.Reg:7027.03:PODS Liability: 100%(3rd party video sent via email on 06/03/2020) *Quantum: (a)C ORw/GST: \$5,671.00 + (b)LOR(9days x \$110.67): \$996.03 + (c)LOI(9days x \$40):\$360.00 = Total:\$7, 027.03 *Vehicle Model: Hyundai I40 (1685cc) *8 recomme	[A] CHEW HSIAO TONG
22	06 Mar 2020 09:59	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
23	06 Mar 2020 10:02	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
24	06 Mar 2020 10:03	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
25	06 Mar 2020 10:04	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
26	06 Mar 2020 10:38	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Gabriel Wee



AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	06 Mar 2020 17:48	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
28	06 Mar 2020 17:48	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
29	09 Mar 2020 10:02	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
30	09 Mar 2020 10:04	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
31	09 Mar 2020 10:04	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
32	09 Mar 2020 10:06	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
33	19 Mar 2020 09:51	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
34	19 Mar 2020 09:53	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
35	19 Mar 2020 09:53	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
36	19 Mar 2020 13:10	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
37	19 Mar 2020 13:11	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
38	19 Mar 2020 13:12	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
39	19 Mar 2020 13:19	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: Both vehicles filtering. Both video's uploaded. Negotiate COR to \$4650/- and liability 50%	[I] Sundari Nagarajan
40	19 Mar 2020 13:19	<b>Adj Mandate Set</b>	Maintained:Both vehicles filtering. Both video's uploaded. Negotiate COR to \$4650/- and liability 50%	[I] Sundari Nagarajan
41	20 Mar 2020 08:58	<b>Adj Mandate Request</b>	Cur.Req:3165.77:PODS Liability: 50%.(3,165.77)	[A] CHEW HSIAO TONG
42	20 Mar 2020 09:13	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: Both vehicles filtering. Both video's uploaded. Negotiate COR to \$4650/- and liability 50%	[I] Sundari Nagarajan
43	20 Mar 2020 09:13	<b>Adj Mandate Set</b>	Approved:3165.77:Both vehicles filtering. Both video's uploaded. Negotiate COR to \$4650/- and liability 50%	[I] Sundari Nagarajan
44	03 Apr 2020 10:44	<b>Adj Mandate Request</b>	Cur.Req:5750.00:Hi, 3rd party rejected our offer at 50%-\$3,150.00(all-in) and proposed g/s \$5,750.00 (all-in). Pls advise further mandate.	[A] CHEW HSIAO TONG
45	03 Apr 2020 14:21	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
46	03 Apr 2020 14:22	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: maintain 50%	[I] Sundari Nagarajan
47	03 Apr 2020 14:22	<b>Adj Mandate Set</b>	Maintained:maintain 50%	[I] Sundari Nagarajan
48	18 Jun 2020 19:00	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
49	01 Sep 2020 08:12	<b>Adj Mandate Request</b>	Cur.Req:5350.00:Hi, 3rd party rejected our offer at 50%-\$3,150.00(all-in) and proposed g/s \$5,350.00 (all-in). Pls advise further mandate.	[A] CHEW HSIAO TONG
50	01 Sep 2020 09:21	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
51	01 Sep 2020 09:23	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
52	01 Sep 2020 09:24	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: maintain 50%	[I] Sundari Nagarajan
53	01 Sep 2020 09:24	<b>Adj Mandate Set</b>	Maintained:maintain 50%	[I] Sundari Nagarajan
54	04 Mar 2021 15:16	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG



AUDIT TRAIL				
No.	On	Audit	Remarks	By
55	04 Mar 2021 15:16	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[A] CHEW HSIAO TONG
56	14 Mar 2021 12:07	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
57	14 Mar 2021 12:07	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[A] CHEW HSIAO TONG
58	14 Mar 2021 12:09	<b>Adj Mandate Request</b>	Cur.Req:5698.38:Hi, 3rd party rejected our offer at 50% as 3rd party was going straight & our driver was changing left and collided with 3rd party. Pls advise further mandate. Thanks.	[A] CHEW HSIAO TONG
59	15 Mar 2021 07:35	<b>Video Downloaded</b>	Downloaded Video - Accident-IV	[I] Sundari Nagarajan
60	15 Mar 2021 07:35	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
61	15 Mar 2021 07:36	<b>Video Downloaded</b>	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
62	15 Mar 2021 10:00	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: maintain 50%	[I] Sundari Nagarajan
63	15 Mar 2021 10:01	<b>Adj Mandate Set</b>	Maintained:maintain 50%	[I] Sundari Nagarajan
64	22 Mar 2021 11:56	<b>Adj Mandate Request</b>	Cur.Req:5700.00:Hi, 3rd party is not willing to accept 50/50.0 As based on third party video footage, third party was already driving straight on the 2nd lane from the left and hit by our driver who was in the midst of changing lane.	[A] CHEW HSIAO TONG
65	26 Mar 2021 20:13	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/12/27. Mandate Remarks: maintain 50%	[I] Sundari Nagarajan
66	26 Mar 2021 20:13	<b>Adj Mandate Set</b>	Approved:0.00:maintain 50%	[I] Sundari Nagarajan
67	08 Apr 2022 11:42	<b>Label Removed</b>	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
68	08 Apr 2022 11:42	<b>Label Added</b>	(30652):WP.	[A] CHEW HSIAO TONG
69	11 Apr 2022 15:40	<b>Clm Dtl Modified</b>	Insured Name: - -> COMFORT TRANSPORTATION PTE LTD. Insured ID: - -> 199303821R.	[A] HOW MEI KWAN
70	29 Apr 2022 11:27	<b>Claim Offer Type Changed</b>	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
71	05 May 2022 12:04	<b>Adjuster Tax Invoice Issued</b>	Submitted Tax Invoice: -> AC2202459.	[A] CHEW HSIAO TONG
72	05 May 2022 12:04	<b>Adj Rpt Submitted</b>	Amt:4650.00. Late Remarks:	[A] CHEW HSIAO TONG
73	05 May 2022 12:04	<b>Adj Invoice Submitted</b>		[A] CHEW HSIAO TONG
74	20 Jun 2022 15:16	<b>Ins Send Back Adj Rpt</b>	LKK- third party accepted our offer at 50%	[I] Sundari Nagarajan
75	20 Jun 2022 15:16	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/22	[A] Merimen Administrator
76	20 Jun 2022 15:16	<b>Adj Mandate Set</b>	Maintained.	[A] Merimen Administrator
77	21 Jun 2022 09:54	<b>Label Removed</b>	(30652):WP.	[A] CHEW HSIAO TONG
78	21 Jun 2022 09:54	<b>Label Added</b>	(30653):Direct Settlement.	[A] CHEW HSIAO TONG

Date From    Date To    Audit Type  

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2380130	18 Dec 2019 08:33:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International	SHA1576Z	SHD3623S	11.77

					Insurance Pte Ltd (HQ)			
2416892	23 Jan 2020 09:53:58	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHA1576Z	Sundari Nagarajan	xx.xx
2450381	26 Feb 2020 14:05:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA1576Z	SHD3623S	11.77
2460554	06 Mar 2020 09:59:47	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHA1576Z	Sundari Nagarajan	xx.xx



