Yan (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> Sent: Monday, 20 June 2022 2:25 PM To: Kerlyn Ong; 'SUR'; 'assignments' Cc: Teo, Grace **Subject:** RE: Accident involving motor vehicle nos. SMM8770K & SGU2378D along PANDAN VALLEY AT PEDEDTRIAN CROSSING, Accident date: 14/06/2022 Without Prejudice Dear Kerlyn, Liability is clear, please finalize the repair cost with our surveyor. Dear LKK Auto, Please make the arrangement to survey for SMM877K by either Mr Kenneth/Marcus/Adrian and revert with your preliminary report upon completion of survey to Melvin Ye. Thank you. Working From Home with effect from 06 April 2020 till further notice Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly

direct invoices and business correspondence to our new registered address.

Best Regards Melvin Ye Claims Division

D: 6322 4667 | T: 6461 6555

Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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----Original Message----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Monday, June 20, 2022 1:08 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Subject: Accident involving motor vehicle nos. SMM8770K & SGU2378D along PANDAN VALLEY AT PEDEDTRIAN

CROSSING, Accident date: 14/06/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SMM8770K), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SGU2378D) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Thank You.

Your Sincerely,

Kerlyn Ong Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

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