

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 28 June 2022 6:19 PM
To: 'Harinder Kaur'; 'Esther Lim'; SUR
Subject: RE: D22001849MFCVT/GBL/EL - SMU8215E & GBE1913J ON 13.06.2022
Attachments: SMU8215E IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SMU 8215E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 20 June 2022 6:30 PM
To: 'Harinder Kaur' <Harinder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; 'Esther Lim' <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: D22001849MFCVT/GBL/EL - SMU8215E & GBE1913J ON 13.06.2022

Dear Harinder,

Thank you for the assignment.

Repairer arrange on 24.6.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harinder Kaur <Harinder@msfirstcapital.com.sg>
Sent: Monday, 20 June 2022 12:04 PM
To: assignments@lkkauto.com; Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: caroline.tan@bisauto.com.sg
Subject: FW: D22001849MFCVT/GBL/EL - SMU8215E & GBE1913J ON 13.06.2022

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>
Sent: Saturday, 18 June 2022 12:54 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Esther Lim <EstherLim@msfirstcapital.com.sg>
Subject: Re: REQ FOR DIRECT SETTLEMENT - SMU8215E & GBE1913J ON 13.06.2022

Without Prejudice

Dear Esther

As requested, please see attached estimates and let us have your reply if liability is clear for us to proceed with direct settlement.

Meanwhile, please let us have your list of surveyors as the SJE.

Many thanks
Caroline
BIS Automobiles Pte Ltd
Claims Manager - Body & Paint
30 Teban Gardens Crescent
Singapore 608927
Main: +65 6896 3933
DID: +65 6308 8517
Fax: +65 6561 1763

<https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>
<https://www.facebook.com/BMWBIS>

Quoting caroline.tan@bisauto.com.sg:

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks

Caroline

BIS Automobiles Pte Ltd

Claims Manager - Body & Paint

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

DID: +65 6308 8517

Fax: +65 6561 1763

Website : <https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html>

Facebook : <https://www.facebook.com/BMWBIS>