

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 24 June 2022 12:39 PM
To: 'Chee So Chow'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: OUR REF: SNM22D204232/C02/PC5017P/CHEESC & YOUR EF: PC8885E TO CONDUCT PRS
Attachments: PC8885E IA.pdf

Dear Ms Chee,

Enclosed herewith preliminary advice of PC 8885E.

Kindly assist to create claim in Merimen System.

The make & model is ISUZU LT434P 7.8 SMT.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 20 June 2022 10:04 AM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM22D204232/C02/PC5017P/CHEESC & YOUR EF: PC8885E TO CONDUCT PRS

Dear So Chow,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 17 June 2022 5:07 PM
To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204232/C02/PC5017P/CHEESC & YOUR EF: PC8885E TO CONDUCT PRS

Hi Team

Please arrange PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lau <connect3lau@gmail.com>
Sent: Friday, June 17, 2022 3:45 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D204232/C02/PC5017P/CHEESC & YOUR EF: PC8885E TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

We would like LKK Steve to attend the survey.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Fri, Jun 17, 2022 at 3:39 PM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Ms Lau

We refer to your email of 04/02/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Friday, June 17, 2022 2:24 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; connect3lau@gmail.com

Subject: OUR REF: SNM22D204232/C02/PC5017P/CHEESC & YOUR EF: PC8885E TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear So Chow,

Please refer to the below email.

Please **conduct PRS on PC8885E** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lau <connect3lau@gmail.com>

Sent: Friday, June 17, 2022 12:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>

Subject: Request for pre repair inspection for accident involving PC8885E & PC5017P (yr insured) on 16 June 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

Attached is the GIA report.

Pls kindly let us have the list of surveyors.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697