

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 20 June 2022 11:03 AM
To: jiamin.mak@alp.com.sg; Admin A; assignments@lkkauto.com
Cc: jerdine.wang@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; anne.pro@sungbeng.com; sungbeng1@yahoo.co.uk
Subject: RE: OUR REF: SNM22D204231/C02/PC296H/TAYHP & YOUR REF:AL.INS.2022. GW4980G TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with the following to conduct survey;

1969 SB AUTO MAC PTE LTD
Blk 2 Kaki Bukit Avenue 2
#01-32 Auto Hub
Singapore 417921
Person In-Charge: Frankie / Anne
Mobile Number: 8189 0680 / 6745 3266

Regards,

Irene Tay

From: jiamin.mak@alp.com.sg <jiamin.mak@alp.com.sg>
Sent: Monday, 20 June 2022 10:53 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: jerdine.wang@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; kaijing@alp.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; anne.pro@sungbeng.com; sungbeng1@yahoo.co.uk
Subject: FW: OUR REF: SNM22D204231/C02/PC296H/TAYHP & YOUR REF:AL.INS.2022. GW4980G TO CONDUCT PRS

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Dear Sir,

We refer to your email dated 20 June 2022.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- WG Appraisal Services

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

Jiamin

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
DID: 6422 2187
Telephone : 6438 3303
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 20 June 2022 9:58 am

To: jerdine.wang@alp.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204231/C02/PC296H/TAYHP & YOUR REF:AL.INS.2022. GW4980G TO CONDUCT PRS

Without Prejudice

Dear Sir/Madam

Please revert with your choice of surveyor.

Copy Irene – for your follow up action please.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Cecilia Lee
Sent: Friday, 17 June 2022 2:34 PM
To: jerdine.wang@alp.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204231/C02/PC296H/TAYHP & YOUR REF:AL.INS.2022. GW4980G TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204231/C02/PC296H/TAYHP

Your reference: AL.INS.2022. GW4980G

Dear Sirs,

We refer to your email of 17/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 17 June 2022 2:17 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; jerline.wang@alp.com.sg

Subject: OUR REF: SNM22D204231/C02/PC296H/TAYHP & YOUR REF:AL.INS.2022. GW4980G TO CONDUCT PRS

Importance: High

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Please **conduct PRS on GW4980G** soonest possible on behalf of Irene Tay.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jerdine Wang <jerdine.wang@alp.com.sg>
Sent: Friday, June 17, 2022 12:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jiamin.mak@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg>; anne.pro@sungbeng.com; sungbeng1@yahoo.co.uk
Subject: RE: PRI OF GW 4980G
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: PC 296H

Our Ref: AL.INS.2022.GW4980G

17 June 2022

**CHINA TAIPING INSURANCE (SINGAPORE)
COMPANY LTD**
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

BY EMAIL ONLY

Dear Sirs,

**ACCIDENT INVOLVING GW 4980G & PC 296H ALONG YISHUN INDUSTRIAL STREET 1 ON 14 JUNE 2022
AT ABOUT 2030 HOURS**

We act for the owner of vehicle no. GW 4980G

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

1969 SB AUTO MAC PTE LTD
Blk 2 Kaki Bukit Avenue 2
#01-32 Auto Hub

Singapore 417921
Person In-Charge: Frankie / Anne
Mobile Number: 8189 0680 / 6745 3266

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at jerdine.wang@alp.com.sg / jiamin.mak@alp.com.sg for future correspondences.

Best Regards

Jerdine

For and on behalf of
ALLISTER LIM

ALP LAW CORPORATION
ADVOCATES & SOLICITORS

1 Coleman Street
#05-01 The Adelphi
Singapore 179803
Telephone : 6422 2187
Facsimile : 6438 1211
UEN & GST Registration Number 202010891H

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