

RE: [SEEK MANADTE]- SNM22D204197/C02/GBE9779C/TANKW / FW: Direct Settlement - Accident Involving GBE9779C (OI : CTI - TBA) AND SNC4689E (TP : LKK REF -CC6/CTI22005838/Aga3) on 14/06/2022

Lynn Khong <lynn.khong@sg.cntaiping.com>

Tue 22/11/2022 11:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

[Confidential]

Hi Hsiao Tong,

Proceed as proposed.

Thank you

-
Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 28 October 2022 11:04 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANADTE]- SNM22D204197/C02/GBE9779C/TANKW / FW: Direct Settlement - Accident Involving GBE9779C (OI : CTI - TBA) AND SNC4689E (TP : LKK REF -CC6/CTI22005838/Aga3) on 14/06/2022

[Confidential]

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[Confidential]

Your ref: **SNM22D204197/C02/GBE9779C/TANKW**

LKK ref : CC6/CTI22005838/Aga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE9779C(CHINA TAIPING) AND SNC4689E(TP) ON 14/06/2022

We refer to the above matter.

The accident occurred when our driver turning out from loading/unloading bay and collided with third party who was driving straight. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"MG SOLUTION PTE LTD"** at **\$6,539.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,805.37	\$ 5,992.00 (\$5,600.00 + 7%GST)
2. Loss of USE (8days x \$200.00)	\$ 1,600.00	\$ 480.00 (8days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. TOWING FEE	\$ 60.00	\$ 60.00
Total	\$ 17,472.82	<u>\$ 6,539.45</u>

Surveyor recommended 6days for repair + 1PRS +1SUNDAY = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 21 June 2022 8:50 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D204197/C02/GBE9779C/TANKW / FW: Direct Settlement - Accident Involving GBE9779C (OI : CTI - TBA) AND SNC4689E (TP : LKK REF -CC6/CTI22005838/Aga3) on 14/06/2022

[Confidential]

Hi Mei Kwan,

Attached is OI GIA report, password will be OI Veh in CAP.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, June 20, 2022 6:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Billy Tan <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D204197/C02/GBE9779C/TANKW / FW: Direct Settlement - Accident Involving GBE9779C (OI : CTI - TBA) AND SNC4689E (TP : LKK REF -CC6/CTI22005838/Aga3) on 14/06/2022

Dear Sir,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D204197/C02/GBE9779C/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Thank you

Chong Boon Sen
Claims Department

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Dear Adelin,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 20 June 2022 4:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBE9779C (OI : CTI - TBA) AND SNC4689E (TP : LKK REF - CC6/CTI22005838/Aga3) on 14/06/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNC 4689E at M/s MG Solution Pte Ltd - Kaki Bukit on 15/06/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.