

Hsiao Tong (LKKAuto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Tuesday, 20 September 2022 5:56 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/05/22/5054(AIG) - ACCIDENT ON 27/05/22 INVOLVING SG5823Y AND SJQ1122S ALONG Jalan Toa Payoh after BS: 52079 (Opp Trellis Twrs)
Attachments: BUS 05 22 5054 INV.pdf; BUS 05 22 5054 LTA.pdf; BUS 05 22 5054 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5823Y. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,272.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$1.87
Total	\$2,148.87

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

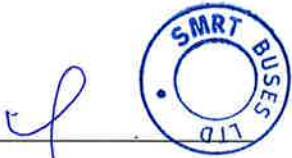
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SG 5823Y (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 5823Y that was damaged pursuant to the accident which occurred on 27/05/2022 (date) along JALAN TOA PAYOH AFTER BS:52079 (location) involving vehicle no/s SJQ 1122S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of 10 (month) 2022 (year)


Signed by "the third party claimant"
(with chop if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,950.00** (Global Sum) for vehicle no. **SG 5823Y** that was damaged pursuant to the accident which occurred on **27/05/2022** (date) along **JALAN TOA PAYOH AFTER BS: 52079** (location) involving vehicle no/s **SJQ 1122S**.

This is pursuant to the inspection conducted on **15/06/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 5823Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 5823Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 10 (month) 2022 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

209 KRANJI ROAD
SINGAPORE 739484

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220800240
Date : 22.08.2022
Vehicle No. : SG5823Y
Your Ref No. : BUS/05/22/5054
Our Ref No. : 24115507
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Labour					
TO REPAIR REAR RHS PORTION	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 262.00	0.00	\$ 0.00	\$ 262.00
ADVERTISEMENT STICKER	1.00	\$ 480.00	0.00	\$ 0.00	\$ 480.00
GRAND TOTAL					\$ 1,272.00

Remark :

Make/Model : MAN A95
Accident Date : 27.05.2022

Payment Instructions

· By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:

· Account Name : Strides Automotive Services Pte. Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Aug 24, 2022 12:22 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJQ1122S

Date of Accident

27/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/01/2022 - 29/01/2023**

Requested By **BALQISH BINTE ABDUL HALIL (...)**

Requested Date **07/06/2022 15:50**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 1 July 2022 8:45 am
To: SCORYAN@HOTMAIL.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SJQ 1122S & SG 5823Y ON 27/05/2022

Importance: High

Our Ref: CC3/AIG22005830/Rga3

01 JULY 2022

WOO MUN HOE

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 1122S & SG 5823Y ON 27/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SG 5823Y**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jun 2022 15:23	Clm Dtl Modified	Claimant's Name: -> SMRT BUSES LTD. Claimant's ID: -> 198202292D.	[A] HOW MEI KWAN
2	20 Jun 2022 15:23	Clm Veh Model Changed	(204258) MAN A95 10.5 D (A).	[A] HOW MEI KWAN
3	20 Jun 2022 15:23	Clm Created	Reg No: SG5823Y. Acct Date: 2022/05/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	20 Jun 2022 15:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Jun 2022 15:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/29	[A] HOW MEI KWAN
6	20 Jun 2022 15:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jun 2022 15:23	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Jun 2022 15:23	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Jun 2022 15:24	Label Added	(23):Express.	[A] HOW MEI KWAN
10	20 Jun 2022 15:24	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	28 Jun 2022 12:21	TP Ins Updated	TPRegNo:SJD1122S -> SJQ1122S.	[I] Chu, Huiyen
12	08 Sep 2022 10:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	08 Sep 2022 10:57	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/21.	[A] JOANNE LEE KHANG MIN
14	08 Sep 2022 10:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	04 Oct 2022 16:09	Adj Mandate Request	Cur.Req:2148.87:Liability 100% B 15 Quantum 2148.87	[A] AiXin
16	06 Oct 2022 09:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/29. Mandate Remarks: Approved \$2,148.87, subj to all supportin g docs and signing of AIG DV	[I] Tam, Ivan-WK
17	06 Oct 2022 09:36	Adj Mandate Set	Approved:2148.87:Approved \$2,148.87, subj to all supporting docs and signing of AIG DV	[I] Tam, Ivan-WK

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2806329	20 Jun 2022 15:30:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SG5823Y	SJD1122S	11.00
2840771	08 Sep 2022 10:57:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG5823Y	SJQ1122S	11.00

