

## EzLyna (LKKAuto)

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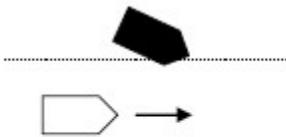
**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 19 April 2023 10:59 am  
**To:** FLORENCE.NG08@GMAIL.COM  
**Cc:** Admin A  
**Subject:** RE: REVIEW CASE / ACCIDENT INVOLVING SLJ 2260H AND GBJ 8390U ON 18/04/2022  
**Attachments:** Accident Report SLJ2260H.pdf

Dear Florence Ng Bee Hoon,

We refer to the above matter and our ex-colleague Ms Asher's email to you. We are having file review and this case has assigned to me.

Pls find enclosed accident report. Based on your sketch plan & accident statement (pls also find enclosed Motor Accident Guideline), we will settle third party claim as to save costly litigation.

Our surveyor has surveyed & inspected third party's vehicle at 3<sup>rd</sup> party workshop and finalize cost of repair \$1300.00 + Loss of Use \$240 (surveyor recommended 3 days of repair, based on benchmark commercial vehicle entitled loss of use of \$80/day) =total \$1,540.00.



|  |      |    |
|--|------|----|
| Vehicle X - Changing lane<br>Vehicle Y - Moving in own Lane                                  | 100% | 0% |
| <b>Reason:</b> Vehicles should keep in the proper lane and change lane only when it is safe. |      |    |

If you wish to discuss this case with me, pls feel free to call me at 80287880 (preferable via whatsapp call).

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, July 4, 2022 4:50 PM  
**To:** [FLORENCE.NG08@GMAIL.COM](mailto:FLORENCE.NG08@GMAIL.COM)  
**Subject:** ACCIDENT INVOLVING SLJ 2260H AND GBJ 8390U ON 18/04/2022

**Our Ref:** CC6/AIG22005825/Uea3

4 July 2022

**NG BEE HOON**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 2260H AND GBJ 8390U ON 18/04/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*