

Our Ref: GBJ8390U220418

Date: 03/07/2022

Your Ref:

AIG Asia Pacific Insurance Pte Ltd
No. 78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Sims Avenue
Involving GBJ8390U **and** SLJ2260H **On** 18/04/2022

We/I, **Goldbell Leasing Pte Ltd** (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - GBJ8390U at all material times of the above accident. Our/my vehicle was surveyed by “AIG Asia” authorized appraiser and we/I based our/my claims on his recommendation for S\$ 1,300-00 being the repair for 03 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle SLJ2260H when the same was involved in the aforesaid accident with our/my m/vehicle - GBJ8390U.

We/I whereby you are the insurers of m/vehicle SLJ2260H and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBJ8390U has suffered loss and damage as follows:

Cost of repairs	S\$	<u>1,300-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>80-00</u> [2982 cc]		<u>160-00</u>
LOU Fee for <u>03</u> days @S\$ <u>80-00</u> [2982 cc]		<u>240-00</u>
Rental Fee Invoice No: _____		_____
GIA / LTA search fee		_____
Towing Fee (Cash Sale No _____)		_____
Survey Fee		_____
Total Amount	S\$	<u>1,700-00</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBJ8390U as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu’s Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



f-----

The owner of m/vehicle GBJ8390U

Messers Goldbell Leasing Pte Ltd

cc. Liu’s Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

AIK Asia Pacific Insurance Pte Ltd
No. 78 Shenton Way #07-16
AIK Building
Singapore 079120

I / We, Messers **Goldbell Leasing Pte Ltd** (“the third party claimant”) No. 59 Senoko Road Singapore 758123 (address), owner of GBJ8390U (vehicle no.) hereby authorize **Liu’s Brother Auto Engineering Workshop** (“the workshop”) to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use (“claim”) for my / our vehicle no. GBJ8390U that was damaged pursuant to the accident which occurred on 18/04/2022 (date) along Sims Avenue (location) involving SLJ2260H (“the accident”).

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 22nd day of May (month) 20 23 (year)

3rd Party Claimant:

Workshop:

Signature:  
Name: Goldbell Leasing Pte Ltd
Address: No. 59 Senoko Road
Singapore 758123
Nric/ROC No: 199001196N

Signature:  
Name: Liu's Brother Auto Engineering Workshop
Address: No. 1 Kaki Bukit Avenue 6
AutoBay @ Kaki Bukit
#01-01 Singapore 417883
ROB No: 53291793J

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **LIU’S BROTHER AUTO ENGINEERING WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,300.00** (Repair Cost), **S\$240.00** (Loss of Use/Rental) for vehicle no. **GBJ8390U** that was damaged pursuant to the accident which occurred on **18/04/2022** (date) along **SIMS AVE BEFORE ENGPU AMAN ROAD** (location) involving vehicle no/s **SLJ2260H** This is pursuant to the inspection conducted on **20/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOLDBELL LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBJ8390U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBJ8390U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd (day) of May (month) 20_23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)
Liu's Brother Auto Engineering Workshop
ROB No: 53291793J
NO. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883



FINAL BILL

Name: AIG Asia Pacific Insurance Pte Ltd
 Address: Motor Claims Department
 78 Shenton Way #07-16
 AIG Building Singapore 079120

Ref Date: 03/07/2022
 Ref No: GBJ8390U220418
 Vehicle No: GBJ8390U
 Model / Make: Toyota Hiace
 Van Turbo 5DR MT

Item #	Damaged Area	Description	Unit Price	Qty	Estimation / Quotation	N / SN	Cost Of Repair
1	Front	Bumper	\$ 796.80	1	\$ 796.80		\$ -
2		Bumper Clips 1 set	\$ 50.00	1	\$ 50.00	SN	\$ -
3		Bumper Bracket Lh	\$ 178.00	1	\$ 178.00		\$ -
4		Step Garnish	\$ 372.80	1	\$ 372.80		\$ -
5		Step Garnish Clips 1 set	\$ 30.00	1	\$ 30.00	SN	\$ -
6		Head Lamp	\$ 930.70	1	\$ 930.70		\$ -
7		Head Lamp Clip 1 set	\$ 65.00	1	\$ 65.00	SN	\$ -
8		Head Lamp Bracket	\$ 116.30	1	\$ 116.30	SN	\$ -
9		Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc			\$ 400.00		\$ -
10		To putty & spray painting & including touch up paint on accident affected areas			\$ 300.00		\$ -
11		To apply Rust Proofing , reseal tuff-coating treatment on accident area			\$ 40.00		\$ -
12		To check all wiring & electrical component for proper function			\$ 40.00		\$ -
					\$ -		

Total Parts & Labour of estimate for damaged vehicle

\$ 3,319.60

Total amount in Lumpsum Basis for repaired vehicle

\$ 1,300.00

SDL One Thousand Three Hundred Only



Liu's Bro Auto Engrg Wks

EzLyna (LKKAuto)

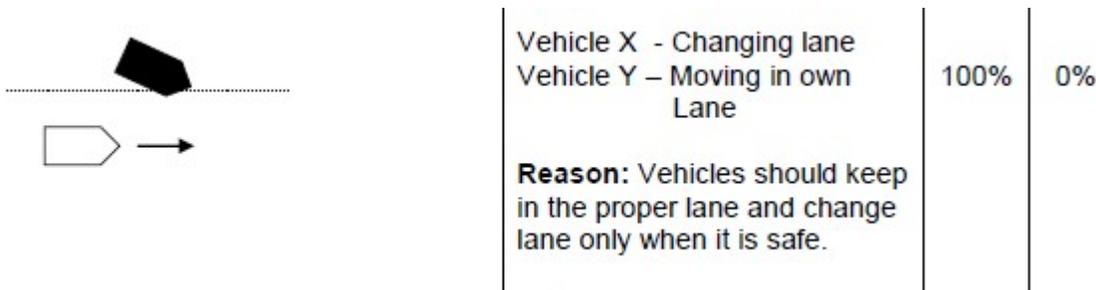
From: EzLyna (LKKAuto)
Sent: Wednesday, 19 April 2023 10:59 am
To: FLORENCE.NG08@GMAIL.COM
Cc: Admin A
Subject: RE: REVIEW CASE / ACCIDENT INVOLVING SLJ 2260H AND GBJ 8390U ON 18/04/2022
Attachments: Accident Report SLJ2260H.pdf

Dear Florence Ng Bee Hoon,

We refer to the above matter and our ex-colleague Ms Asher's email to you. We are having file review and this case has assigned to me.

Pls find enclosed accident report. Based on your sketch plan & accident statement (pls also find enclosed Motor Accident Guideline), we will settle third party claim as to save costly litigation.

Our surveyor has surveyed & inspected third party's vehicle at 3rd party workshop and finalize cost of repair \$1300.00 + Loss of Use \$240 (surveyor recommended 3 days of repair, based on benchmark commercial vehicle entitled loss of use of \$80/day) =total \$1,540.00.



If you wish to discuss this case with me, pls feel free to call me at 80287880 (preferable via whatsapp call).

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Monday, July 4, 2022 4:50 PM
To: FLORENCE.NG08@GMAIL.COM
Subject: ACCIDENT INVOLVING SLJ 2260H AND GBJ 8390U ON 18/04/2022

Our Ref: CC6/AIG22005825/Uea3

4 July 2022

NG BEE HOON

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 2260H AND GBJ 8390U ON 18/04/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jun 2022 14:02	Clim Dtl Modified	Claimant's Name: -> GOLDBELL LEASING PTE LTD. Claimant's ID: -> 199001196N.	[A] HOW MEI KWAN
2	20 Jun 2022 14:02	Clim Veh Model Changed	(204531) TOYOTA HIACE 3.0 D TURBO 5DR (M).	[A] HOW MEI KWAN
3	20 Jun 2022 14:02	Clim Created	Reg No: GBJ8390U. Acct Date: 2022/04/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Liu's Brother Auto Engineering Workshop (kaki Bukit) (HQ)	[A] HOW MEI KWAN
4	20 Jun 2022 14:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Jun 2022 14:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/29	[A] HOW MEI KWAN
6	20 Jun 2022 14:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jun 2022 14:02	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Jun 2022 14:02	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Jun 2022 14:02	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Jun 2022 14:02	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	08 Aug 2022 13:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	08 Aug 2022 13:42	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Aug 2022 13:42	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/03.	[A] JOANNE LEE KHANG MIN
14	08 Aug 2022 13:42	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	02 May 2023 10:44	Adj Mandate Request	Cur.Req:1540.00:PODS Liability: 100% BOLA 15. *Quantum: \$1,540.00. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	03 May 2023 14:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/29. Mandate Remarks: Approved, to settle not exceeding the amount of \$1,540.00. Subj to submission of all supporting docs	[I] Tam, Ivan-WK
17	03 May 2023 14:45	Adj Mandate Set	Approved:1540.00:Approved, to settle not exceeding the amount of \$1,540.00. Subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From
 Date To
 Audit Type

ACTIVITY
[04/07/2022 16:49] Asher Sng Rong Yi: LETTER SEND TO OI VIA EMAIL
[04/07/2022 16:49] Asher Sng Rong Yi: FILE REVIEW: 100% B:15 OID CHANGED LANE AND HIT TP

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2807675	22 Jun 2022 19:08:24	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBJ8390U	SLJ2260H	11.00
2827502	08 Aug 2022 13:42:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBJ8390U	SLJ2260H	11.00

