

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 3071/06/22

Your Ref:

Date: 24th June 2022

The Claim's Manager  
Motor Claims Dept.  
AIG Asia Pacific Insurance Pte. Ltd.  
78, Shenton Way, #07-16, Chartis Bldg.  
Singapore 079120

Dear Sirs,

RE : ACCIDENT ON 16/06/22 ALONG CAR PARK EXIT, BETWEEN BLK 849 & 848A, YISHUN  
INVOLVING : SDW 5905 M & YOUR INSURED : SLK 850 M

We act for Mdm Loo Chwee Ngoh., NRIC No : S1674300/C  
Who is the registered owner of Veh. No : SDW 5905 M Which was involved  
in the above accident with Veh. No : SLK 850 M Which we understand  
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and  
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,  
therefore, seeking compensation from you for my financial losses as  
itemised below : -

Cost of repair	\$ 800.00
Car rental for 2 days ( 1 day X \$ 120.00 )	240.00
LTA Search Fee & GIA-RMC Search Fee	2.00
Survey Fee	0.00

\$ 1,042.00  
=====

We have enclosed copies of relevant documents to support my client's  
claim, There was no receipt enclosed, as my client's did not pay us  
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

**HUP MOTOR TRADING & SERVICE**

.....  
Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation  
Letter, ~~GIA Report, Survey Report & Ins. Cert.~~

Remark : Kindly acknowledge receipt.

TO: AIG Asia Pacific Insurance Pte. Ltd.

## AUTHORIZATION TO ACT

I, Ms Loo Chwee Ngoh (S1674300/C) ("the third party claimant")

of Blk 241, #08-1096, Yishun Ring Rd, S(760241) (address),

owner of SDW 5905 M (vehicle no.) hereby authorize

Hup Motor Trading & Service,

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SDW 5905 M that was damaged pursuant to the

accident which occurred on 16/06/22 (date) along Car Park

Exit, Between Blk 849A & Blk 848A, Yishun (location)

involving Vehicle No/s SLK 850 M (Your Insured)

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24th day of June (month) 20 22 (year)



Loo Chwee Ngoh (S1674300/C)  
Signed by "the third party claimant"

**HUP MOTOR TRADING & SERVICE**



Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **HUP MOTOR TRADING & SERVICE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$800.00** (Repair Cost), **S\$200.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SDW 5905M** that was damaged pursuant to the accident which occurred on **16/06/2022** (date) along **CAR PARK EXIT BETWEEN BLK 849(NTUC) & 848A(MSCO) TOWARDS YISHUN RING ROAD** (location) involving vehicle no/s **SLK 850M**. This is pursuant to the inspection conducted on **20/06/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LOO CHWEE NGOH** (the third party claimant”) of vehicle no. **SDW 5905M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SDW 5905M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of July (month) 20 22 (year)



CKS

Signed by appointed surveyor

**HUP MOTOR TRADING & SERVICE**

Signed by “the workshop” (with chop)

# 哈 汽 車 貿 易 服 務

## HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 3071/06/22

Your Ref:

Date: 24th June 2022

Madam Loo Chwee Ngoh  
Blk 241, #08-1096  
Yishun Ring Rd, S(760241)

Cost of repair to TOYOTA COROLLA ALTIS 1.6 (A) Saloon - SDW 5905 M

To supply rear bumper, bumper clips & necessary parts,  
including wiring check up for reverse sensor.

Labour charge to remove out damaged parts, to jack, straighten  
& knocking out rear bumper reinforcement & necessary parts,  
to weld, renew & align above parts.

To putty & respray painting on all affected accident parts.

Lump Sum Repair : \$ 800.00

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Dollars : Eight Hundred Only.

**HUP MOTOR TRADING & SERVICE**

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專營達善必甲出租  
汽車修理  
汽車保險賠償服務  
嘉實多授權服務中心

# 國家汽車服務

## NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279  
(off Ang Mo Kio Avenue 3) Singapore 569536  
TEL: 6482 5577 (3 Lines) FAX: 6482 5000  
TOWING SERVICE: 9182 8211 (After 10.30pm)  
Reg. No: 062389/00M



TRUCK RENTAL  
MOTOR REPAIR  
INSURANCE CLAIMS  
AGENCY  
AUTHORISED CASTROL  
SERVICE CENTRE

### 車輛出租合同 VEHICLE RENTAL AGREEMENT

Date: 24th June 2022

Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")

Hirer: LEO CHWEE NGOH (Owner Of SDW 5905 M)

Address: BLK 241, #08-1096, YISHUN RING RD, S(760241)

NRIC / Co. Reg. No: S1674300/C

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ H/P: 98480350

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SLK 5130 A TOYOTA ALTIS 1.6 (A) SALOON		Agreement No.: 59106-Z	
Driver's Particulars		Odometer: 61925 (3/4 tank fuel)	
Name: LEO CHWEE NGOH		Date & Time Out: 22/06/2022 (10:00am)	
Address: AS ABOVE		Date & Time In: 24/06/2022 (10:30am)	
I/C No: S1674300/C	Dr/Licence No: S1674300/C	Hour @\$ .....	
Date of Issue: 02/03/2004 YOD : 31/08/84	Occupation: Admin Officer	2 Days @\$ 120-00	\$ 240-00
Date of Birth: 26/12/64	Tools: One Set Spare Tyre: One	Wks @\$ .....	
		Mths @\$ .....	

#### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ \_\_\_\_\_ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

#### Own Vehicle Damage

Hirer is responsible for the first \$ \_\_\_\_\_ excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

#### Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

#### Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable) :	NIL
Sub-Total :	\$ 240-00
Balance To Pay :	\$ 240-00

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

Authorised Signature

Hirer's Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLK850m

Date of Accident

16/06/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **13/01/2022 - 12/01/2023**

Requested By ..... **sandy (Hup Motor Trading & S...**

Requested Date ..... **16/06/2022 22:24**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 29 June 2022 9:42 AM  
**To:** PNGLEESANG@YAHOO.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLK 850M(AIG) AND SDW 5905M AT/ALONG BLK 849 CARPARK YISHUN RING ROAD EXIT ON 16/06/2022

29 June 2022

**PEH BENG TECK** [By Email Only]  
Driver: PNG LEE SANG

Dear Sir/Madam,

**You Ref: SLK850M**  
**Our Ref: CC6/AIG22005822/Upa3**  
**ACCIDENT INVOLVING SLK 850M(AIG) AND SDW 5905M AT/ALONG BLK 849 CARPARK YISHUN RING ROAD EXIT ON 16/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SDW5905M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jun 2022 13:47	<b>Clm Dtl Modified</b>	Claimant's Name: -> Loo Chwee Ngoh. Claimant's ID: -> SXXXX300C.	[A] HOW MEI KWAN
2	20 Jun 2022 13:47	<b>Clm Veh Model Changed</b>	(205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] HOW MEI KWAN
3	20 Jun 2022 13:47	<b>Clm Created</b>	Reg No: SDW5905M. Acct Date: 2022/06/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Hup Motor Trading & Service (HQ)	[A] HOW MEI KWAN
4	20 Jun 2022 13:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Jun 2022 13:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/29	[A] HOW MEI KWAN
6	20 Jun 2022 13:47	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jun 2022 13:47	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Jun 2022 13:47	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	20 Jun 2022 13:47	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Jun 2022 13:47	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	28 Jun 2022 18:24	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
12	29 Jun 2022 09:37	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	29 Jun 2022 09:37	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	15 Jul 2022 15:36	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	15 Jul 2022 15:36	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	15 Jul 2022 15:36	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/09/16.	[A] JOANNE LEE KHANG MIN
17	15 Jul 2022 15:36	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	15 Jul 2022 15:53	<b>Adj Mandate Request</b>	Cur Req:1002.00:Liability: 100%(b27) *Quantum: (a)COR: \$800.00 + (b)LOR(2days x \$100.00): \$20 0.00 + (c)Search fee: \$2.00 = Total: \$1,002.00 *2 recommendation repair days. *For your approval please.	[A] CHEW HSIAO TONG
19	21 Jul 2022 10:07	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/29	[I] MdNoor, Norsiah
20	21 Jul 2022 10:07	<b>Adj Mandate Set</b>	Approved:1002.00.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type

ACTIVITY
[29/06/2022 09:39] CHEW HSIAO TONG: 100% B27

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2806247	20 Jun 2022 13:48:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SDW5905M	HOW MEI KWAN	xx.xx
2806726	21 Jun 2022 12:07:53	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SDW5905M	SLK850M	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2809460	27 Jun 2022 20:40:44	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SDW5905M	Noor Amran, Noor Yussyuhaila	xx.xx
2817987	15 Jul 2022 15:36:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDW5905M	SLK850M	11.00