

Yan (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, 20 June 2022 10:11 AM
To: 'SUR'; 'assignments'
Cc: Hwang, Shiang Yi; Teo, Grace; erzat@erzatileemotor.com; suria@erzatileemotor.com; claim@erzatileemotor.com; Nur Hidayah
Subject: RE: SOMPO REF CMTD2201588 Our ref: FBC 3407B; Your ref YN5530J: CUSTOMER: NOOR AZMAN BIN MOENIR - ACCIDENT INVOLVING VEHICLE NO.FBN 3407B AND VEHICL NO. YN5530J AT CENTRAL EXPRESSWAY ON 08 MAY 2022 AT 19:30 HRS- NOTICE FOR PRE REPAIR INSPECTION

Dear LKK Auto,

Please make the arrangement to survey for FBC3407B by Mr Kenneth and revert with your preliminary report upon completion of survey to my colleague, Shiang Yi.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Nur Hidayah <hidayah@erzatileemotor.com>
Sent: Monday, June 20, 2022 9:31 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; erzat@erzatileemotor.com; suria@erzatileemotor.com; claim@erzatileemotor.com
Subject: Re: SOMPO REF CMTD2201588 Our ref: FBC 3407B; Your ref YN5530J: CUSTOMER: NOOR AZMAN BIN MOENIR

- ACCIDENT INVOLVING VEHICLE NO.FBN 3407B AND VEHICL NO. YN5530J AT CENTRAL EXPRESSWAY ON 08 MAY 2022
AT 19:30 HRS-NOTICE FOR PRE REPAIR INSPECTION

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WITHOUT PREJUDICE

Our Reference: CMTD2201588/SYH

Your Reference: FBC3407B

Hi Sir

We would like to appoint **Kenneth** from **LKK** for the Surveyor.
Thank You

Best Regards,
Nur Hidayah
Administrative Executive

Erzat Lee Motor Trading Pte Ltd
Synergy@KB 23
Kaki Bukit Road 4
#01-19 Level 2 Singapore 417801
E: Hidayah@erzatleemotor.com

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On Mon, 20 Jun 2022 at 08:22, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2201588/SYH

Your Reference: FBC3407B

Without Prejudice

Date: 20.06.2022

Attention:

M/S ERZAT LEE MOTOR TRADING PTE LTD

Dear Hidayah,

ACCIDENT INVOLVING FBC3407B & YN5530J ON 08.05.2022

We refer to your Notice of Accident dated 20/06/2022.

Please be informed that Ms Hwang Shiang Yi is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor		Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

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Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555



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From: Nur Hidayah <hidayah@erzatileemotor.com>

Sent: Friday, June 17, 2022 4:25 PM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Erzat Lee <erzat@erzatileemotor.com>; Suria Suria <suria@erzatileemotor.com>; Claim Motor <claim@erzatileemotor.com>

Subject: Our ref: FBC 3407B; Your ref YN5530J: CUSTOMER: NOOR AZMAN BIN MOENIR - ACCIDENT INVOLVING VEHICLE NO.FBN 3407B AND VEHICL NO. YN5530J AT CENTRAL EXPRESSWAY ON 08 MAY 2022 AT 19:30 HRS-NOTICE FOR PRE REPAIR INSPECTION

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Our ref: FBC 3407B;

Your ref YN5530J

Dear Sirs,

CUSTOMER: NOOR AZMAN BIN MOENIR

ACCIDENT INVOLVING VEHICLE NO.FBN 3407B AND VEHICLE NO. YN5530J AT CENTRAL EXPRESSWAY ON 08 MAY 2022 AT 19:30 HRS

NOTICE FOR PRE REPAIR INSPECTION

We act for **NOOR AZMAN BIN MOENIR** ("our client"), owner and rider of motorcycle no. **FBC 3407B** , in her claim for personal injuries, property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of motor car no.

YN 5530J.

As a result of the accident, our client was injured and our client's motorcycle was damaged and she suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Erzat at 9898 3441** or **Ms Hidayah at 89521184** failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: **Synergy @ Kaki Bukit 25, #03-37 Kaki Bukit Rd 4, Singapore 417800**

Contact details: **Mr Erzat at Mobile no. 9898 3441**

Ms Hidayah at 89521184

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: Hidayah@erzatleemotor.com

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