Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, June 23, 2022 10:15 AM

To: Adeline Chng

Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

Subject: RE: SNM22D204264/C02/SJL4357M/CHNGPW / FW: Direct Settlement - Accident

Involving SJL4357M (OI: CTI-TBA) and SHB1700B (TP: LKK REF-

CC3/CTI22005814/ea3) on 18.06.2022

Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF

Categories: HMK

Dear Adeline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Monday, June 20, 2022 5:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM22D204264/C02/SJL4357M/CHNGPW / FW: Direct Settlement - Accident Involving SJL4357M (OI: CTI -

TBA) and SHB1700B (TP: LKK REF - CC3/CTI22005814/ea3) on 18.06.2022

[Strictly Confidential]

Dear All

Password: Sil4357mLKK

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Adeline Chng

Sent: Monday, 20 June 2022 5:14 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM22D204264/C02/SJL4357M/CHNGPW / FW: Direct Settlement - Accident Involving SJL4357M (OI: CTI -

TBA) and SHB1700B (TP: LKK REF - CC3/CTI22005814/ea3) on 18.06.2022

Importance: High

[Strictly Confidential]

Dear Mei Kwan/Asher

Attached herewith our insured SAS report for your perusal.

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Thank you.

Adeline Chng

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 20 June 2022 4:05 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<u>AsherSng@lkkauto.com</u>>; Adeline Chng sg.cntaiping.com>

Subject: O/R: SNM22D204264/C02/SJL4357M/CHNGPW / FW: Direct Settlement - Accident Involving SJL4357M (OI: CTI

- TBA) and SHB1700B (TP: LKK REF - CC3/CTI22005814/ea3) on 18.06.2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D204264/C02/SJL4357M/CHNGPW.

Dear Adelin,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 20 June 2022 12:15 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJL4357M (OI: CTI - TBA) and SHB1700B (TP: LKK REF -

CC3/CTI22005814/ea3) on 18.06.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Note: no survey done yet.

Enclosed for your perusal is:

• TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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