

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: klmotorwerk@hotmail.com
Reg. No. 53373462B

Telephone: 98287487
Email: klmotorwerk@hotmail.com

25th November 2022

Our Ref: SMZ1455Z

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Dear Sir/Mdm

ACCIDENT INVOLVING SMZ1455Z AND GBG9866Z ALONG CARPARK OF THE SAIL ON 09.06.2022
@1300HRS

Please refer to the above mentioned accident.

We are writing in on the behalf of
the registered owner of motor vehicle number

NIAM CHONG HOCK

SMZ1455Z

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number **GBG9866Z** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :


- | | |
|--|--------------|
| 1. Cost of Repair (Agree with Surveyor) | \$ 11,400.00 |
| 2. Loss of use@ 100X7days | \$ 700.00 |
| 3. Search fee | \$ 7.45 |

TOTAL AMOUNT	<u>\$ 12,107.45</u>
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We enclsod hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



JOHN
Mobile: 98287487
Email: klmotorwerk@hotmail.com

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KT MOTORWERK

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Reg. No.: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMZ 1455Z AND GBG 9866Z
AT/ALONG 262 Joo Chiat Rd
ON 09 DAY 06 MONTH 2022 YEAR

- a) I/We, the owner of vehicle no. SMZ 1455Z hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 09 day 06 month 2022 year

Signature

Niam Chunh Hock

Name

NIAM CHUNH HOCK

NRIC/ROC No.

S1196694B

Address

Blk 238 Pasir Ris St 21
#09-27, SC510238)

Company Stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **KT MOTORWERK** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,800.00** (Global Sum) for vehicle no. **SMZ 1455Z** that was damaged pursuant to the accident which occurred on **09/06/2022** (date) along **262 JOO CHIAT ROAD** (location) involving vehicle no/s **GBG 9866Z**.

This is pursuant to the inspection conducted on **10/06/2022** (date) at “the workshop”.


We/I confirm that we/I are/am authorized by the owner **NIAM CHONG HOCK** (the third party claimant”) of vehicle no. **SMZ 1455Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMZ 1455Z** (vehicle no.) as a result of the accident.

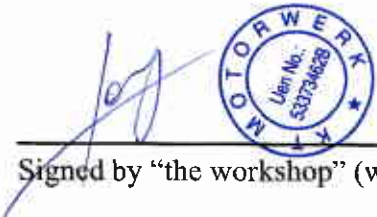
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 04 (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

國際汽車維修
KT MOTORWERK
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Email: ktmotorwerk@hotmail.com
Reg. No : 533734628

Telephone: 98287487
Fax: 64485177
Email: ktmotorwerk@hotmail.com

FINAL REPAIR BILL

Date : 25.11.2022

AIG ASIA PACIFIC INSURANCE PTE LTD


Motor Claims Department
78, Shenton Way, #07-16
S079120

Vehicle Number : SMZ1455Z
Make/Model : OPEL INSIGNIA
Date of Accident : 09.06.2022

Cost of Repair (Recommended By Suveryor)	\$11,400.00
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GRAND TOTAL	<u>\$ 11,400.00</u>
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ISSUED BY



Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jun 2022 / 14:47:06

Receipt Date/Time : 09 Jun 2022 / 14:47:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220609-002191

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBG9866Z

As at 09 Jun 2022/13:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBG9866Z
Enquiry Fee
20220609144619536779

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

7.00	0.49	7.49
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Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

400682XXXXXX7606

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 July 2022 10:34 AM
To: 'JOHANANLIM@GMAIL.COM'
Subject: Claim Notification -ACCIDENT INVOLVING GBG 9866Z(AIG) AND SMZ 1455Z AT/ALONG INFRONT OF 262 JOO CHIAT ROAD ON 09/06/2022

04 July 2022

HEINRICH FOOD PTE LTD
Driver: JOHANAN LIM WEI EN

[By Email Only]

Dear Sir/Madam,

You Ref: GBG9866Z

Our Ref: CC6/AIG22005809/Apa3

ACCIDENT INVOLVING GBG 9866Z(AIG) AND SMZ 1455Z AT/ALONG INFRONT OF 262 JOO CHIAT ROAD ON 09/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMZ1455Z against your insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jun 2022 00:24	Clm Dtl Modified	Claimant's Name: -> NIAM CHONG HOCK. Claimant's ID: -> SXXXX694B.	[A] HOW MEI KWAN
2	20 Jun 2022 00:24	Clm Veh Model Changed	(206356) OPEL INSIGNIA GRANDSPORT B15XHT 1.5 (A).	[A] HOW MEI KWAN
3	20 Jun 2022 00:24	Clm Created	Reg No: SMZ1455Z. Acct Date: 2022/06/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Kt Motorwerk (HQ)	[A] HOW MEI KWAN
4	20 Jun 2022 00:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Jun 2022 00:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/29	[A] HOW MEI KWAN
6	20 Jun 2022 00:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jun 2022 00:24	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Jun 2022 00:24	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Jun 2022 00:24	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Jun 2022 00:24	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Dec 2022 09:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Dec 2022 09:43	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 09:43	Clm Dtl Modified	JPJ Reg. Date: -> 2021/04/13.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 09:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	17 Jan 2023 12:45	Adj Mandate Request	Cur.Reg:11827.45:Liability: 100% (BOLA 27) *Quantum: \$11,827.45(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	18 Jan 2023 10:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/29. Mandate Remarks: please proceed with settlement @ \$11,827.45 [COR-\$11,400 LOU-\$420 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	18 Jan 2023 10:34	Adj Mandate Set	Approved:11827.45:please proceed with settlement @ \$11,827.45 [COR-\$11,400 LOU-\$420 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY
[04/07/2022 10:34] CHEW HSIAO TONG: 100% B27

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2808345	24 Jun 2022 00:42:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMZ1455Z	GBG9866Z	11.00
2889633	29 Dec 2022 09:43:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ1455Z	GBG9866Z	11.00