

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Wednesday, 20 July 2022 4:05 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 8/6/2022 involving SHB 1196G & SJH 2900D (AIG's insured)
Our Ref: TAX/06/22/2027/lg
Attachments: 06 22 2027 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,950.00
Loss of Rental	\$595.00 (8.5 days x \$70.00)
Loss of Income	\$510.00 (8.5 days x \$60.00)
LTA Search Fee	\$2.00
Total	\$5,057.00

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1196G (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1196G that was damaged pursuant to the accident which occurred on 08/06/2022 (date) along BEDOK AVE (location) involving vehicle no/s SJH 2900D ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of August (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

STRIDES

AUTOMOTIVE

Date: 8/6/22

Our Ref. No.: TAX/06/22/2027

Letter of Authorisation

I, Ho Kian Hock (NRIC No.: _____) the registered hirer / relief driver / taxi share driver of Strides taxi registration number SHB 11966 hereby authorise **Strides Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my taxi and 85H 2900D happened on 08062022 along Bedok Ave (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Ho Kian Hock Signature: [Signature]

NRIC No.

Tel No.

Address

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,550.00** (Global Sum) for vehicle no. **SHB 1196G** that was damaged pursuant to the accident which occurred on **08/06/2022** (date) along **BEDOK AVE** (location) involving vehicle no/s **SJH 2900D**.

This is pursuant to the inspection conducted on **09/06/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHB 1196G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1196G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of August (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220700220
Date : 15.07.2022
Vehicle No. : SHB1196G
Your Ref No. : TAX/06/22/2027
Our Ref No. : 24115243
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,950.00
GRAND TOTAL					\$ 3,950.00

Remark :

Make/Model : PRIUS4
Accident Date : 08.06.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jul 18, 2022 09:46:41F-3)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept
From: Strides Taxi Pte Ltd

Our Ref: TAX/06/22/2027
Date: 14th June 2022

ACCIDENT ON 8/6/2022 INVOLVING SHB 1196G & SJH 2900D ALONG BEDOK AVENUE

This is to confirm that the daily rental rate for SHB 1196G is \$70.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/06/2022

Date Generated : 21/06/2022

Accident End Date : 21/06/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/22/2027	SHB1196G	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24115243	08/06/2022 9:22 AM	16/06/2022 3:40 PM


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

sjh2900d

Date of Accident

08/06/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **21/02/2022 - 20/02/2023**Requested By **BALQISH BINTE ABDUL HALIL (...)**Requested Date **09/06/2022 13:47****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 July 2022 11:21 AM
To: 'bobbylim@taisin.com.sg'; 'shirleyhllim@gmail.com'
Subject: Claim Notification - ACCIDENT INVOLVING SJH 2900D(AIG) AND SHB 1196G AT/ALONG BEDOK AVE JUNCTION ON 08/06/2022

04 July 2022

BOBBY LIM CHYE HUAT [By Email Only]
Driver: LIM HIANG LAN

Dear Sir/Madam,

You Ref: SJH2900D
Our Ref: CC3/AIG22005806/Rpa3
ACCIDENT INVOLVING SJH 2900D(AIG) AND SHB 1196G AT/ALONG BEDOK AVE JUNCTION ON 08/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB1196G against your insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jun 2022 18:24	Clim Dtl Modified	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	19 Jun 2022 18:24	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] HOW MEI KWAN
3	19 Jun 2022 18:24	Clim Created	Reg No: SHB1196G. Acct Date: 2022/06/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	19 Jun 2022 18:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Jun 2022 18:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/28	[A] HOW MEI KWAN
6	19 Jun 2022 18:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Jun 2022 18:24	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Jun 2022 18:24	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Jun 2022 18:25	Label Added	(23):Express.	[A] HOW MEI KWAN
10	19 Jun 2022 18:25	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	29 Jun 2022 15:53	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	08 Aug 2022 13:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	08 Aug 2022 13:38	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	08 Aug 2022 13:38	Clim Dtl Modified	JPJ Reg. Date: -> 2017/11/28.	[A] JOANNE LEE KHANG MIN
15	08 Aug 2022 13:38	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Aug 2022 11:31	Adj Mandate Request	Cur.Req:4552.00:Liability: 100%(OID encroached into TP's lane while turning) *Quantum: (a)COR: \$3,950.00 + (b)LOR(5days x \$70.00): \$350.00 +(c)LOI(5days x\$50): \$250.00+ (d)Search fee: \$2.00 = Total: \$4,552.00 *3 recommendation repair days + 1Sunday	[A] CHEW HSIAO TONG
17	24 Aug 2022 11:34	Video Downloaded	Downloaded SHB1196G - TP VIDEO(FRONT)	[I] Ler, Bernard-JQ
18	24 Aug 2022 11:34	Video Downloaded	Downloaded SHB1196G - TP VIDEO(REAR)	[I] Ler, Bernard-JQ
19	24 Aug 2022 11:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/28. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
20	24 Aug 2022 11:35	Adj Mandate Set	Approved:4552.00:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[04/07/2022 09:55] CHEW HSIAO TONG:
TP video shows that OI encroached into TP's lane.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2806344	20 Jun 2022 15:44:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB1196G	SJH2900D	11.00
2809459	27 Jun 2022 20:15:10	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SHB1196G	Noor Amran, Noor	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)		Yussyuhaila	
2813303	04 Jul 2022 09:54:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1196G	CHEW HSIAO TONG	xx.xx
2813304	04 Jul 2022 09:54:31	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB1196G	CHEW HSIAO TONG	xx.xx
2827498	08 Aug 2022 13:38:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB1196G	SJH2900D	11.00