

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-06  
Singapore 079120

3/8/2022

Attn: CECILIA CHONG  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : GBJ9628D (1161) Your Ref : -

Dear Sir,

VEHICLE # : GBJ9628D  
ACCIDENT INVOLVING : GBJ9628D & SMP6582J ALONG CTE TOWARDS PIE BEFORE  
SERANGOON EXIT ON 4/6/22

COST OF REPAIR	\$1,200.00	(As agreed)
LOSS OF USE	\$560.00	{3 work days + 1 day prs} x \$140
LTA & GIA SEARCH	\$7.45	

COST OF REPAIR ADD GST 7% \$84.00

TOTAL \$1,851.45

One Thousand Eight Hundred Fifty-One Singapore Dollars and  
Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 4/6/2022 INVOLVING GBJ9628D SMP6582J GBG7991H

ALONG / AT

CTE TOWARDS PIE BEFORE SERANGOON EXIT

I/We CHIANG KANG ENTERPRISES CO PTE LTD (NRIC No. 198304039K)

of NO. 4 PETAIN ROAD SINGAPORE (208086)

1. The owner of motor vehicle no. GBJ9628D hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, **Ryder Auto Pte Ltd**.
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATE 4/6/2022 DAY OF 4/6/2022

X   


Signature of owner

(Company's stamp - if any)

  
**Ryder Auto Pte Ltd**

Signature of Witness

Name of Witness



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,284.00** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **GBJ9628D** that was damaged pursuant to the accident which occurred on **04/06/2022** (date) along **CTE TOWARDS CITY (PIE CHANGI)** (location) involving vehicle no/s **SMP6582J**. This is pursuant to the inspection conducted on **07/06/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHIANG KANG ENTERPRISES COMPANY PTE LTD** (the third party claimant") of vehicle no. **GBJ9628D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBJ9628D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of 3 (month) 2022 (year)



Signed by appointed surveyor

 **Ryder Auto Pte Ltd**

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-06  
Singapore 079120

3/8/2022

Attn: CECILIA CHONG  
Motor Claims Dept

## TAX INVOICE

Our Ref : GBJ9628D (1161) Your Ref : -

Dear Sir,

VEHICLE # : GBJ9628D  
ACCIDENT INVOLVING : GBJ9628D & SMP6582J ALONG CTE TOWARDS PIE BEFORE  
SERANGOON EXIT ON 4/6/22

COST OF REPAIR \$1,200.00 (As agreed)

COST OF REPAIR ADD GST 7% \$84.00

TOTAL \$1,284.00

One Thousand Two Hundred Eighty-Four Singapore Dollars  
Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 04 Jun 2022 / 12:57:25

Receipt Date/Time : 04 Jun 2022 / 12:57:24

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220604-001116

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMP6582J As at 04 Jun 2022/12:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMP6582J Enquiry Fee 20220604125705017734	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
5ene3ndw			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 15 November 2022 11:38 AM  
**To:** petertgp12215@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMP6582J (AIG) AND GBJ9628D AT/ALONG CTE TOWARDS CITY (PIE CHANGI) ON 04/06/2022

Dear Tan Gan Ping,

Our Ref: CC6/AIG22005805/Aga3

### **ACCIDENT INVOLVING SMP6582J (AIG) AND GBJ9628D AT/ALONG CTE TOWARDS CITY (PIE CHANGI) ON 04/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBJ9628D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jun 2022 15:46	<b>Clm Dtl Modified</b>	Claimant's Name: -> CHIANG KANG ENTERPRISES COMPANY PTE LTD. Claimant's ID: -> 1XXXXX039K.	[A] HOW MEI KWAN
2	19 Jun 2022 15:46	<b>Clm Veh Model Changed</b>	(205738) TOYOTA DYNA 150 3.0 D 5MT (M).	[A] HOW MEI KWAN
3	19 Jun 2022 15:46	<b>Clm Created</b>	Reg No: GBJ9628D. Acct Date: 2022/06/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Jun 2022 15:46	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Jun 2022 15:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/28	[A] HOW MEI KWAN
6	19 Jun 2022 15:46	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Jun 2022 15:46	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Jun 2022 15:46	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	19 Jun 2022 15:46	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Jun 2022 15:46	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	06 Dec 2022 14:28	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	06 Dec 2022 14:28	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	06 Dec 2022 14:28	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/10/23.	[A] JOANNE LEE KHANG MIN
14	06 Dec 2022 14:28	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	16 Dec 2022 08:15	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
16	16 Dec 2022 08:21	<b>Adj Mandate Request</b>	Cur.Reg:1651.45:Liability: 100% (BOLA 28, Ass.0%) 3 chain collision, OI (middle) *Quantum: \$1,651.45 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	14 Feb 2023 09:29	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Chew, Yvonne
18	14 Feb 2023 09:32	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Chew, Yvonne
19	14 Feb 2023 10:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/28. Mandate Remarks: Approved:\$1,651.45: Please proceed with settlement @\$1,651.45[COR \$1,284.00, LOU (\$120/per day)-\$360.00, LTA-\$7.45]** subject to final repair bill & ATA	[I] Chew, Yvonne
20	14 Feb 2023 10:05	<b>Adj Mandate Set</b>	Approved:1651.45:Approved:\$1,651.45: Please proceed with settlement @\$1,651.45[COR \$1,284.00, LOU(\$120/per day)-\$360.00, LTA-\$7.45]** subject to final repair bill & ATA	[I] Chew, Yvonne

<b>ACTIVITY</b>
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2814932	07 Jul 2022 08:39:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBJ9628D	Chong Pui Lin	xx.xx
2814933	07 Jul 2022 08:39:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBJ9628D	Chong Pui Lin	xx.xx
2879694	06 Dec 2022 14:28:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBJ9628D	SMP6582J	11.00
2914035	13 Feb 2023 08:44:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBJ9628D	SMP6582J	11.00