

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 19 December 2022 10:28 AM  
**To:** Chee So Chow  
**Cc:** Admin A; claimsdept@sg.cntaiping.com  
**Subject:** [SEEK MANDATE] - SNM22D204066C02 \*\*\* LKK REF: CC3/CTI22005802/Tpa3  
[Accident Involving SJU98P and SMB5007J on 01/06/2022]  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; Letter to OI\_SJU98P\_.pdf

Your ref: **SNM22D204066C02**  
LKK ref : CC3/CTI22005802/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SJU98P(CHINA TAIPING) AND SMB5007J(TP) ON 01/06/2022**

We refer to the above matter.

Third party reported that he was making a right turn at the traffic junction of Bencoolen Street & Orchard Road. Suddenly he heard a thud sound at the yellow box area. He stopped his bus and checked and realised that our insured vehicle left front portion had collided onto the right center body of the bus.

Our driver reported that both were turning right at the same time. Third party was turning too sharp and collided with insured vehicle.

Both parties had given a conflict of report and there was no video/ substantial evidence from both parties to support either version. In view of this, we would like to propose to settle the matter at 50/50.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$2,926.87(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$ 5,373.25		\$ 3,750.00
2. Loss of Use (6.5days x \$350.00)	\$ 2,275.00		\$ 2,100.00 (6days x \$350.00)
	\$		\$ 5,850.00
		<b>@ 50%</b>	<b>\$ 2,925.00</b>
3. LTA/GIA Search Fee	\$ 1.87		\$ 1.87
<b>Total</b>	<b>\$ 7,650.12</b>		<b><u>\$ 2,926.87</u></b>

Surveyor recommended 4 days for repair + 1PRS + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/09/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, 9 August 2022 2:06 AM

**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D204066C02 \*\*\* LKK REF: CC3/CTI22005802/Tpa3

Dear So Chow,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow

**Sent:** Friday, June 24, 2022 9:01 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D204066C02 - Direct Settlement - Accident Involving SJU98P (OI : CTI - TBA) and SMB5007J (TP : LKK REF - CC3/CTI22005802/pa3) on 01/06/2022

[Strictly Confidential]

Hi Team

Please see insured's GIA report as attached.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Saturday, June 18, 2022 2:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJU98P (OI : CTI - TBA) and SMB5007J (TP : LKK REF - CC3/CTI22005802/pa3) on 01/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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