# Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Friday, June 24, 2022 9:01 AM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc:Admin A; Hsiao Tong (LKKAuto)Subject:RE: SNM22D204066C02 -

Follow Up Flag: Follow up Flag Status: Flagged

## [Strictly Confidential]

Password is your reference.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

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From: Chee So Chow

Sent: Friday, June 24, 2022 9:01 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D204066C02 - Direct Settlement - Accident Involving SJU98P (OI: CTI - TBA) and SMB5007J (TP: LKK

REF - CC3/CTI22005802/pa3) on 01/06/2022

# [Strictly Confidential]

Hi Team

Please see insured's GIA report as attached.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Saturday, June 18, 2022 2:51 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJU98P (OI: CTI-TBA) and SMB5007J (TP: LKK REF-

CC3/CTI22005802/pa3) on 01/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Note: no survey done yet.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

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