

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, June 17, 2022 10:08 AM
To: Coco Lu Ting; assignments
Cc: Admin A; Manivel Priyadarshini; Zuhaidah Samsuri
Subject: Re: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Coco,

Noted with thanks.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 17 Jun 2022, at 9:40 AM, Coco Lu Ting <coco.lu@cyclecarriage.com.sg> wrote:

Dear Summer,

Please arrange survey for our customer car on 27th Jun 10am to 1pm. Thank you

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

<image001.jpg>

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

<image002.png>

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 17 June 2022 9:38 am
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

This email was sent from outside of your organisation

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLQ1868A](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231

<image003.png>

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Thursday, 16 June 2022 2:43 pm
To: Zuhaidah Samsuri <aida@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

dear Aida,

thank you for your email, please arrange survey for our customer car on 27th Jun 10am to 1pm.
We choose **LKK** .

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

<image001.jpg>

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<image002.png>

From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Tuesday, 14 June 2022 11:56 am
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

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WITHOUT PREJUDICE

Dear Coco,

Liability is clear, subject to the consistency of damages assessed by the surveyor.

Please arrange for survey.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, 14 June 2022 11:47 am
To: Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

Some people who received this message don't often get email from coco.lu@cyclecarriage.com.sg. [Learn why this is important](#)

Dear Manivel,

Can we confirm the liability for this case ? thank you

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

<image001.jpg>

<image002.png>

From: Coco Lu Ting

Sent: Tuesday, 31 May 2022 11:44 am

To: Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

Dear officer,

We don't have video footage.

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

<image001.jpg>

<image002.png>

From: Manivel Priyadarshini <manivel@iii.com.sg>

Sent: Tuesday, 31 May 2022 11:29 am

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

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Dear Ting,

Please let us have the copy of video footage or scene photos .

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
[Tel:63476100](tel:63476100),Ext-284

<image004.jpg>

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 31 May 2022 10:26 am
To: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: FW: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

Dear Priya,

Kindly check on liability of this claim and let me know if I need to send survey.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231
<image003.png>

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, 31 May 2022 9:22 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

Dear officer in charge,

Any update for this case, can we confirm the liability for this case ?

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

<image001.jpg>

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<image002.png>

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 23 May 2022 4:02 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

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Dear Sir,

As our insured is not reported yet we cant able to comment on liability.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231
<image003.png>

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Monday, 23 May 2022 1:59 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] - our veh SLQ1868A, your veh XE1065X on 21/05/2022

Dear officer in charge,

Please advsie us the liability for this case.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

<image001.jpg>

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<image002.png>

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Monday, 23 May 2022 1:25 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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