Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 16 June 2022 2:30 PM

To: 'motorclaims@kscqp.com'; assignments@lkkauto.com; sur@lkkauto.com

Cc: 'jiapei@kscgp.com'

Subject: RE: SNM22D204141/C02/SKP2525A/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair

Survey - Your insured: SKP 2525A; Our Ref: JP/SL/22/SJJ 1018Y/HP - Accident involving

SJJ 1018Y, SKP 2525A and SMQ 3354R along Ganges Avenue on 10.06.2022

Attachments: 1st PRS - SKP 2525A (CN).pdf; P GIA_Redacted.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Our email below refers.

As we do not hear from you within the stipulated time frame, we'll appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

** Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cecilia Lee

Sent: Tuesday, 14 June 2022 1:27 PM

To: 'motorclaims@kscgp.com' <motorclaims@kscgp.com>

Cc: 'jiapei@kscgp.com' <jiapei@kscgp.com>

Subject: RE: SNM22D204141/C02/SKP2525A/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: SKP 2525A; Our Ref: JP/SL/22/SJJ 1018Y/HP - Accident involving SJJ 1018Y, SKP 2525A and SMQ 3354R along Ganges

Avenue on 10.06.2022

Without Prejudice

Our reference: SNM22D204141/C02/SKP2525A/LEEPG

Your reference: SJJ1018Y

Dear Sirs.

We refer to your email of 14/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 14 June 2022 1:13 pm

To: 'motorclaims@kscgp.com' <<u>motorclaims@kscgp.com</u>>; 'jiapei@kscgp.com' <<u>jiapei@kscgp.com</u>>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D204141/C02/SKP2525A/LEEPG / FW: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: SKP 2525A; Our Ref: JP/SL/22/SJJ 1018Y/HP - Accident involving SJJ 1018Y, SKP 2525A and SMQ 3354R along Ganges Avenue on 10.06.2022

Without Prejudice Save as to costs

Dear Cecilia,

Please conduct PRS for SJJ1018Y (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Motor Claims < motorclaims@kscgp.com>

Sent: Tuesday, 14 June 2022 9:30 AM

To: Claims Dept of CTI < com>

Cc: jiapei < jiapei@kscgp.com >

Subject: SL - 1st Notice to Conduct Pre-Repair Survey - Your insured: SKP 2525A; Our Ref: JP/SL/22/SJJ 1018Y/HP -

Accident involving SJJ 1018Y, SKP 2525A and SMQ 3354R along Ganges Avenue on 10.06.2022

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

This is a chain collision involving 3 vehicles.

Kindly confirm if you wish to carry out pre-repair inspection of our client vehicle.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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