

Re: LKK \ CMTD2202028/LOR - OD CLAIM FOR SJA4773C DOA ON 09/06/2022

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 22/6/2022 8:30 AM

To: ying <ying@smemotor.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: hanzc@smemotor.com.sg <hanzc@smemotor.com.sg>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJA 4773C (Excess: Wavied)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 17 June 2022 12:44 pm

To: ying <ying@smemotor.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: hanzc@smemotor.com.sg <hanzc@smemotor.com.sg>

Subject: LKK \ CMTD2202028/LOR - OD CLAIM FOR SJA4773C DOA ON 09/06/2022

Our Reference: CMTD2202028/LOR

Your Reference: SJA4773C

Hi Ying/ Han,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/ lorriance.wong@sompo.com.sg

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SJA4773C** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Lorriance** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: ying <ying@smemotor.com.sg>
Sent: Friday, June 17, 2022 10:52 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: hanzc@smemotor.com.sg
Subject: OD CLAIM FOR SJA4773C DOA ON 09/06/2022

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Dear Sirs / Madam,

Kindly arrange for survey, vehicle not in.

thanks & regards
YING

----- Forwarded Message -----

Subject:Attached Image

Date:Fri, 17 Jun 2022 10:48:11 +0800

From:ptr2@smemotor.com.sg

To:SME YING [<ying@smemotor.com.sg>](mailto:ying@smemotor.com.sg)