

RE: LKK \ CMTD2202028/LOR - OD CLAIM FOR SJA4773C DOA ON 09/06/2022

Wong, Lorriance <lorriance.wong@sompo.com.sg>

Tue 21/6/2022 6:05 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>;SUR <sur@lkkauto.com>;Admin-D (LKKAuto) <admin-d@lkkauto.com>;Teo, Grace <grace.teo@sompo.com.sg>

Your Ref : CS/SMO22005796/Uty3

Our Ref : CMTD2202028

Hi Denise

We acknowledge receipt of your PLM report with attachment.

Kindly assist to authorize the repair if damage consistent.

Excess : Waived.

Please quote our claim no when writing to us.

Thank you.

Best Regards

Lorriance Wong

Claims Division

D: 63295175 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 21 June 2022 5:36 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>
Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2202028/LOR - OD CLAIM FOR SJA4773C DOA ON 09/06/2022

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Dear Sir/Madam,

Enclosed documents of vehicle SJA 4773C

Repair on lump sum.

Please let us have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 17 June 2022 1:35 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: LKK \ CMTD2202028/LOR - OD CLAIM FOR SJA4773C DOA ON 09/06/2022

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 17 Jun 2022, at 12:44 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2202028/LOR
Your Reference: SJA4773C

Hi Ying/ Han,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/lorriance.wong@sompo.com.sg

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Kenneth/ Marcus** to conduct the motor survey for **SJA4773C** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Lorriance** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

<image003.png>

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: ying <ying@smemotor.com.sg>
Sent: Friday, June 17, 2022 10:52 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: hanzc@smemotor.com.sg
Subject: OD CLAIM FOR SJA4773C DOA ON 09/06/2022

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Dear Sirs / Madam,

Kindly arrange for survey, vehicle not in.

thanks & regards
YING

----- Forwarded Message -----

Subject: Attached Image
Date: Fri, 17 Jun 2022 10:48:11 +0800
From: ptr2@smemotor.com.sg
To: SME YING <ying@smemotor.com.sg>

<WinZip Compressed Attachments.zip>