From: Pauline Tham pauline.tham@sg.cntaiping.com

Subject: RE: OUR REF: SNM22D204228/C02/YP9501G/THAMYL & YOUR REF: AL.INS.2022. SLX 209Y TO CONDUCT PRS

Date: 17 June 2022 at 12:06 PM

To: jerdine.wang@alp.com.sg, sur@lkkauto.com, assignments assignments@lkkauto.com, Nivitha (LKK Auto) admin-d@lkkauto.com

Cc: Claims Dept of CTI claimsdept@sg.cntaiping.com, jiamin.mak@alp.com.sg, vincent.er@alp.com.sg, allister@alp.com.sg, Mok Kai Jing kaijing@alp.com.sg

Without Prejudice Save as to Cost

HI Jerdine

We do not agree with your selection of surveyor.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sq.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat:

太平狮城 Taiping SG

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From: Jerdine Wang <jerdine.wang@alp.com.sg>

Sent: Friday, June 17, 2022 11:42 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiamin.mak@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing' <kaijing@alp.com.sg> **Subject:** RE: OUR REF: SNM22D204228/C02/YP9501G/THAMYL & YOUR REF:

AL.INS.2022. SLX 209Y TO CONDUCT PRS

РΤ

Importance: High

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Dear Sir,

We refer to your email of even date.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

UNITED Appraisal And Management Pte Ltd

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

Jerdine

For and on behalf of $A_{LLISTER}\ L{\sc im}$

ALP Law Corporation ADVOCATES & SOLICITORS

1 Coleman Street #05-01 The Adelphi Singapore 179803 Telephone : 6422 2187 Facsimile : 6438 1211

UEN & GST Registration Number 202010891H

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From: Pauline Tham <pauline.tham@sq.cntaiping.com>

Sent: Friday, 17 June 2022 11:21 am

To: jerdine.wang@alp.com.sq

Cc: Claims Dept of CTI < claimsdept@sq.cntaiping.com>

Subject: RE: OUR REF: SNM22D204228/C02/YP9501G/THAMYL & YOUR REF:

AL.INS.2022. SLX 209Y TO CONDUCT PRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the prerepair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat:

太平狮城 Taiping SG

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

From: Claims Dept of CTI < claimsdept@sq.cntaiping.com>

Sent: Friday, June 17, 2022 11:20 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; jerdine.wang@alp.com.sg Subject: OUR REF: SNM22D204228/C02/YP9501G/THAMYL & YOUR REF:

AL.INS.2022. SLX 209Y TO CONDUCT PRS

Importance: High

WITHOUT PREJUDICE via EMAIL ONLY

Dear Pauline,

Please refer to the below email.

Please conduct PRS on SLX209Y soonest possible. (Our Insured has yet to filed SAS Report)

Please contact our claims department Pauline Tham 6389 6541 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Jerdine Wang < jerdine.wang@alp.com.sg>

Sent: Thursday, June 16, 2022 6:19 PM

To: Claims Dept of CTI < claimsdept@sq.cntaiping.com>

Cc: <u>jiamin.mak@alp.com.sg</u>; <u>vincent.er@alp.com.sg</u>; <u>allister@alp.com.sg</u>; 'Mok Kai

Jing' < kaijing@alp.com.sg>; info@speedwerkz.biz

Subject: RE: PRI OF SLX 209Y

Importance: High

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Your Ref: YP 9501G

Our Ref: AL.INS.2022.SLX 209Y

16 June 2022

CHINA TAIPING INSURANCE (SINGAPORE)
COMPANY LTD BY EMAIL ONLY
3 Anson Road
#16-00 Sringleaf Tower
Singapore 079909

Dear Sirs,

ACCIDENT INVOLVING SLX 209Y & YP 9501G ALONG JALAN AHMAD IBRAHIM ON 14 JUNE 2022 AT ABOUT 1455 HOURS

We act for the owner of vehicle no SLX 209Y

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

13 Kaki Bukit Road 4 #01-20 Bartley Biz Centre Singapore 147807 Person In-Charge: Ken Mobile Number: 9619 5936

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at jerdine.wang@alp.com.sg / jiamin.mak@alp.com.sg for future correspondences.

Best Regards

Jerdine

For and on behalf of ALLISTER LIM

ALP Law Corporation ADVOCATES & SOLICITORS

1 Coleman Street #05-01 The Adelphi Singapore 179803 Telephone : 6422 2187 Facsimile: 6438 1211

UEN & GST Registration Number 202010891H

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