

From: Irene Tay irene.tay@sg.cntaiping.com

Subject: RE: FW: [EXT] SNM22D204182/C02/XE6881Z/TAYHP / FW: REQUEST FOR DIRECT SETTLEMENT SMT 2688T & XE6881Z -DOA 8/6/2022

IT

Date: 17 June 2022 at 10:51 AM

To: Anthonidas Christopher Dass (VGS - SG/Singapore) christopher.anthonidas@vw.com.sg, assignments@lkkauto.com, Admin A admin-a@lkkauto.com

Cc: Wong MeiY (VGS - SG/Singapore) meiy.wong@vw.com.sg, Tang Shu Shi (VGS - SG/Singapore) shushi.tang@vw.com.sg, Cheong Pearlyn (VGS - SG/Singapore) Pearlyn.cheong@vw.com.sg

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with VOLKSAWAGEN to conduct survey.

Regards,

Irene Tay

From: Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>

Sent: Friday, 17 June 2022 9:05 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: RE: [EXT] FW: SNM22D204182/C02/XE6881Z/TAYHP / FW: REQUEST FOR DIRECT SETTLEMENT SMT 2688T & XE6881Z -DOA 8/6/2022

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Dear Claims,

We are nominate Mr Steve (LKK)

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



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Internal

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 16 June 2022 4:09 pm

To: Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Wong MeiY (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore)

<shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore)

<charmaine.kong@vw.com.sg>

Subject: [EXT] FW: SNM22D204182/C02/XE6881Z/TAYHP / FW: REQUEST FOR DIRECT SETTLEMENT SMT 2688T & XE6881Z -DOA 8/6/2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post

repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ |

WeChat: 太平狮城 Taiping SG

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 16 June 2022 10:23 AM

To: Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Wona Meiv (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore)
<shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)
<Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore)
<charmaine.kong@vw.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D204182/C02/XE6881Z/TAYHP / FW: REQUEST FOR DIRECT
SETTLEMENT SMT 2688T & XE6881Z -DOA 8/6/2022

Without Prejudice

Dear Irene,

Please conduct PRS for SMT 2688T.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Wednesday, 15 June 2022 4:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT SMT 2688T & XE6881Z -DOA 8/6/2022

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Dear Claims,






Please revert on liability & survey arrangement for this claim.

Best Regards,


Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



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