

**From:** Cecilia Lee cecilia.lee@sg.cntaiping.com  
**Subject:** RE: OUR REF: SNM22D204230/C02/SMP4721M/LEEPG & YOUR REF: TCMG/SLW 51 P/0622/SSH TO CONDUCT PRS  
**Date:** 17 June 2022 at 2:08 PM  
**To:** jin@tcmg.com.sg, assignments@lkkauto.com, sur@lkkauto.com  
**Cc:** Ling Leong Hui lhling@tcmg.com.sg

CL

### Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城  
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**From:** jin@tcmg.com.sg <jin@tcmg.com.sg>

**Sent:** Friday, 17 June 2022 2:05 pm

**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI  
<claimsdept@sg.cntaiping.com>

**Cc:** Ling Leong Hui <lhling@tcmg.com.sg>

**Subject:** RE: OUR REF: SNM22D204230/C02/SMP4721M/LEEPG & YOUR REF: TCMG/SLW 51 P/0622/SSH TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Friday, June 17, 2022 1:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg); [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)  
**Subject:** RE: OUR REF: SNM22D204230/C02/SMP4721M/LEEPG & YOUR REF: TCMG/SLW 51 P/0622/SSH TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM22D204230/C02/SMP4721M/LEEPG**

**Your reference: TCMG/SLW 51 P/0622/SSH**

Dear Sirs,

We refer to your email of 17/06/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 17 June 2022 1:42 pm

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg); [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)

**Subject:** OUR REF: SNM22D204230/C02/SMP4721M/LEEPG & YOUR REF: TCMG/SLW 51  
P/0622/SSH TO CONDUCT PRS

**WITHOUT PREJUDICE**

via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Please **conduct PRS on SLW51P** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

**Angie Foo**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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SG

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**From:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg) <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>

**Sent:** Friday, June 17, 2022 10:30 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [singaporeprv@hotmail.com](mailto:singaporeprv@hotmail.com)

CC: Ling Leong Hui <[lingling@tcmg.com.sg](mailto:lingling@tcmg.com.sg)>, Calvin <[calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg)>, [sinsenghongspray@hotmail.com](mailto:sinsenghongspray@hotmail.com)

**Subject:** PRE REPAIR INSPECTION NOTICE FOR SLW 51 P | OUR REF: TCMG/SLW 51 P/0622/SSH  
YOUR REF: SMP 4721 M

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Our Ref:** TCMG/SLW 51 P/0622/SSH  
**Your Ref:** SMP 4721 M

Dear Sirs,

#### PRE-REPAIR INSPECTION NOTICE

We act for **The Car Cycle Rental Pte. Ltd.**, the owner of motor vehicle no. **SLW 51 P**, which was involved in an accident along Leonie Hill Road on 15 June 2022 at 21:00 hours.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SMP 4721 M** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Sin Seng Hong Spray Painting & Services, (3023A Ubi Road 1, #01-63, Singapore 408717 - Andy Yeo 9627 8521).

If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051  
Tel: 6532 2455  
Fax: 6538 9850