

Meng Yan

From: YAN <admin-d@lkkauto.com>
Sent: Friday, 17 June 2022 2:46 PM
To: Billy Tan; SUR
Cc: YAN; ASSIGNMENTS@LKKAUTO.COM; Claims Dept of CTI
Subject: Re: OUR REF: SNM22D204069/C02/SMS4740S/TANKW & YOUR REF: PC8543S TO CONDUCT PRS

Dear Billy,

Thank you for the assignment.

Repairer arrange on 20-6-22.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 17 Jun 2022, at 2:31 PM, Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All

correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tan Alan <atautoconsultant@gmail.com>
Sent: Friday, 17 June 2022 2:06 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D204069/C02/SMS4740S/TANKW & YOUR REF: PC8543S TO CONDUCT PRS

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Hi Billy,

We are agreeable to selecting Steve Chen from LKK as the SJE for the above case. Thank you.

** Vehicle will be in on Monday 20.06.2022 at 10 am.

**Location @ 7 Mandai Link, #04-12 Mandai Connection

Rgds
Alan

On Fri, Jun 17, 2022 at 2:02 PM Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice
Dear Sirs / Madam,

ACCIDENT INVOLVING SMS4740S & PC8543S on 09/06/2022

We refer to your email of 17/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 17 June 2022 1:48 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; atautoconsultant@gmail.com
Subject: OUR REF: SNM22D204069/C02/SMS4740S/TANKW & YOUR REF: PC8543S TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Please **conduct PRS on PC8543S** soonest possible.

Please contact our claims department **Billy Tan 6389 6175** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Tan Alan <atautoconsultant@gmail.com>
Sent: Friday, June 17, 2022 10:42 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING YOUR INSURED SMS4740S & OUR CLIENT'S VEHICLE PC8543S ALONG MACPHERSON ROAD TOWARDS PIE/CTE ON 09.06.2022

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Dear Sir,

Attached herewith is the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol. Thank you.

—

—

Rgds
Alan Tan
83868989
A T Auto Consultant

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Alan Tan
83868989
A T Auto Consultant