

From: Cecilia Lee cecilia.lee@sg.cntaiping.com
Subject: RE: SNM22D204194/C02/YP7121H/LEEPG / FW: REQUEST FOR PRS - GBD7012A YOUR INSURED: YP7121H DOA: 14.06.22
Date: 17 June 2022 at 10:45 AM
To: Thiam Heng Huat thh176@yahoo.com, assignments@lkkauto.com, sur@lkkauto.com

CL

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Friday, 17 June 2022 10:41 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: Re: SNM22D204194/C02/YP7121H/LEEPG / FW: REQUEST FOR PRS - GBD7012A YOUR INSURED: YP7121H DOA: 14.06.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

On Wednesday, 15 June 2022, 04:28:51 pm SGT, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D204194/C02/YP7121H/LEEPG

Your reference: GBD7012A

Dear Sirs,

We refer to your email of 15/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 15 June 2022 4:09 PM
To: 'thh176@yahoo.com' <thh176@yahoo.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D204194/C02/YP7121H/LEEPG / FW: REQUEST FOR PRS - GBD7012A
YOUR INSURED: YP7121H DOA: 14.06.22

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBD7012A.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Wednesday, 15 June 2022 1:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR PRS - GBD7012A YOUR INSURED: YP7121H DOA: 14.06.22

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Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295