

From: Billy Tan billy.tan@sg.cntaiping.com
Subject: RE: O/R: SNM22D204216/C02/GBH8480D/TANKL / RE: SJP255D (Pre-Inspection) / Your Vehicle : GBH8480D I DOA : 16/06/2022
Date: 17 June 2022 at 1:54 PM
To: HD Perfect Autowork hdperfectautowork@gmail.com, SUR sur@lkkauto.com, ASSIGNMENTS@LKKAUTO.COM assignments@lkkauto.com
Cc: Tan Kah Leong KahLeong.Tan@sg.cntaiping.com, Claims Dept of CTI claimsdept@sg.cntaiping.com

BT

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/
| **WeChat:** 太平狮城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Friday, 17 June 2022 1:48 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R: SNM22D204216/C02/GBH8480D/TANKL / RE: SJP255D (Pre-Inspection) / Your Vehicle : GBH8480D I DOA : 16/06/2022

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Dear Billy,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SJP255D.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Jun 17, 2022 at 1:11 PM Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING GBH8480D & SJP255D on 16/06/2022

We refer to your email of 17/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 17 June 2022 1:06 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'hdperfectautowork@gmail.com' <hdperfectautowork@gmail.com>
Subject: FW: O/R: SNM22D204216/C02/GBH8480D/TANKL / RE: SJP255D (Pre-Inspection) / Your Vehicle : GBH8480D | DOA : 16/06/2022

WITHOUT PREJUDICE
via EMAIL ONLY

IMMEDIATE ACTION

Dear Billy,

Please refer to the below email.

Please **conduct PRS SJP255D** soonest possible on behalf of Kah Leong.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Friday, June 17, 2022 10:18 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: Re: O/R: SNM22D204216/C02/GBH8480D/TANKL / RE: SJP255D (Pre-Inspection) / Your Vehicle : GBH8480D | DOA : 16/06/2022

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Dear Sir / Madam,

Till date we have yet to receive the surveyor list from your side.

Kindly assist and we are looking forward to hearing from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Jun 16, 2022 at 4:44 PM Claims Dept of CTI

<claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SJP255D (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Thursday, 16 June 2022 4:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SJP255D (Pre-Inspection) / Your Vehicle : GBH8480D | DOA :
16/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by Hashim Bin Omar to notify you of a road traffic accident on **16/06/2022** at about **13:30 hours** at/along **CTE(SLE) After Ang Mo Kio Avenue 1 Exit** involving our client's/customer's vehicle registration number **SJP255D** and vehicle registration number **GBH8480D** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint

expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875