

From: ERGO Insurance Pte. Ltd. (Claims Department) claims@ergo.com.sg

Subject: RE: Liability Check For SLB7019Z Against GBK8880S DOA: 02/06/22 | ERGO REF: CDMCG22001107

Date: 17 June 2022 at 2:38 PM

To: Shawn Chua Churong shawn.chua.churong@simedarby.com.sg, Admin A (admin-a@lkkauto.com) admin-a@lkkauto.com, Admin-D (LKKAuto (admin-d@lkkauto.com) admin-d@lkkauto.com, Mei Kwan (LKKAuto (Meikwan@lkkauto.com) Meikwan@lkkauto.com

Cc: Admin support@insurlogic.net



Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Shawn Chua Churong <shawn.chua.churong@simedarby.com.sg>

Sent: Friday, 17 June 2022 2:26 pm

To: Melody Teoh <melody.teoh@ergo.com.sg>

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Subject: RE: Liability Check For SLB7019Z Against GBK8880S DOA: 02/06/22 | ERGO REF: CDMCG22001107

Our Claimant: SLB7019Z

Your Insured: GBK8880S

Ref: CDMCG22001107

Good afternoon.

Kindly assist to arrange for an accident survey on Tuesday, 21/06/22.

Thanks.

Best Regards,

Shawn Chua

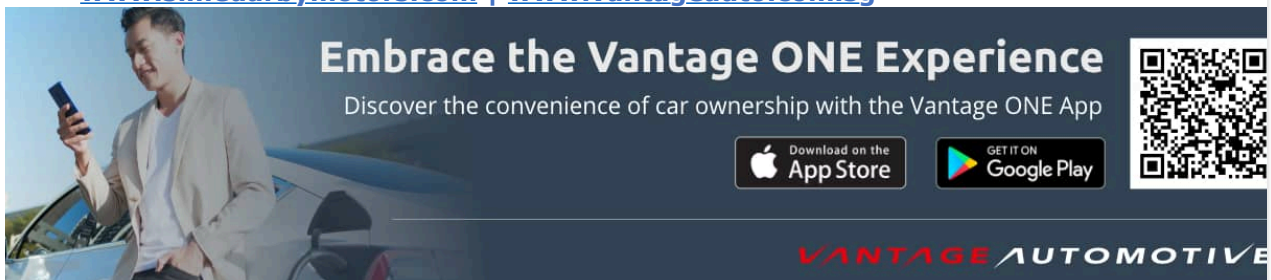
Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9690 4556 F: +65 6477 7300 E: shawn.chua.churong@simedarby.com.sg

www.simedarbvmotors.com | www.vantageauto.com.sg



From: Shawn Chua Churong

Sent: Thursday, 16 June 2022 5:00 pm

To: Melody Teoh <melody.teoh@ergo.com.sg>

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

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Our Claimant: SLB7019Z

Your Insured: GBK8880S

Ref: CDMCG22001107

Good afternoon.

I would like to choose LKK as the surveyor firm.

Will update you when the vehicle is in again.

Thanks.

Best Regards,

Shawn Chua

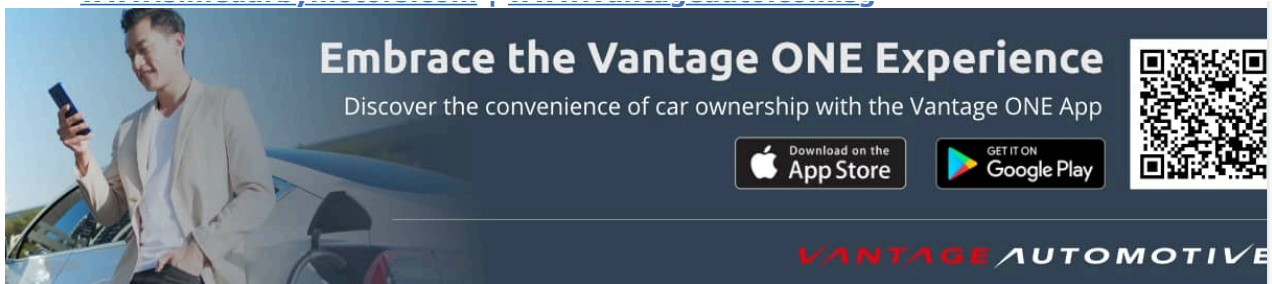
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From: Melody Teoh <melody.teoh@ergo.com.sg>
Sent: Friday, 10 June 2022 3:32 pm
To: Shawn Chua Churong <shawn.chua.churong@simedarby.com.sg>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Subject: RE: Liability Check For SLB7019Z Against GBK8880S DOA: 02/06/22 | ERGO REF: CDMCG22001107

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WITHOUT PREJUDICE

Dear Sir/Mdm,

Our insured has yet to report the said accident.

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company | Surveyor Name |
|--------------------|---------------------|
| Priority Services | Jeffrey Ong |
| AJAX | Billy |
| Autoprobe | Tay Beng Hee |
| Perfect Automobile | Gary Chuah |
| AIS | Looi |
| Formteam (FTA) | Gary Soon |
| IAS | Edward |
| LKK | Byran / Andrew Ling |
| Precise Appraiser | Anthony Lim |

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims

Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 10 June 2022 3:17 pm
To: Melody Teoh <melody.teoh@ergo.com.sg>
Subject: FW: Liability Check For SLB7019Z Against GBK8880S DOA: 02/06/22

Hi MT,

Non-reporting. Please register and update me so I can forward to OIC for liability check.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Dillen Selvarajoo
Assistant Manager
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9191
dillen.selvarajoo@ergo.com.sg

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From: Shawn Chua Churong <shawn.chua.churong@simeдарby.com.sg>
Sent: Friday, 10 June 2022 3:14 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Azman Abdullah <azman.abdullah@simeдарby.com.sg> · Katherine Chono

<katherine.chong@sime-darby.com.sg>; Andy Ooi Lee Keong
<andy.ooi.leekeong@sime-darby.com.sg>; Clement Chia Cher Yang
<clement.chia.cy@sime-darby.com.sg>

Subject: Liability Check For SLB7019Z Against GBK8880S DOA: 02/06/22

Our Claimant: SLB7019Z

Your Insured: GBK8880S

Good afternoon.

Refer to the above matter.

Attached our claimant's GIA report & supporting documents for your consideration.

Please advise if liability is clear for us to proceed with direct settlement.

Thanks.

Best Regards,

Shawn Chua

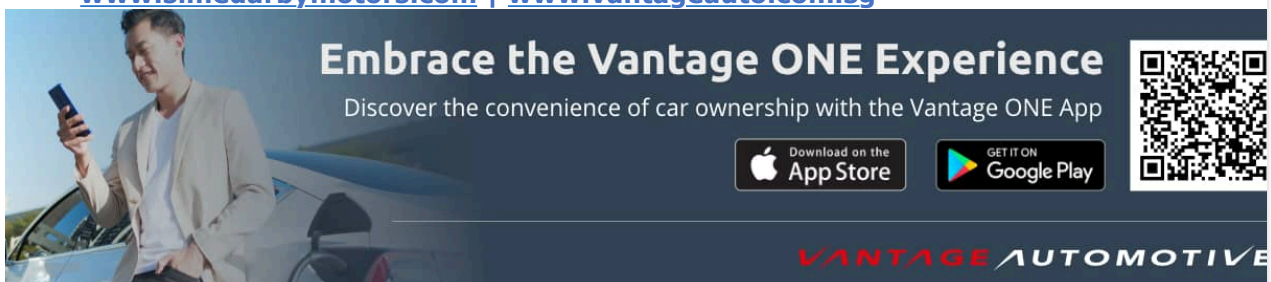
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A promotional banner for the Vantage ONE App. It features a man in a light-colored blazer holding a smartphone, standing next to a car. The text "Embrace the Vantage ONE Experience" is prominently displayed in white. Below it, a smaller line of text says "Discover the convenience of car ownership with the Vantage ONE App". To the right, there are two buttons: "Download on the App Store" and "GET IT ON Google Play". A QR code is located on the far right. The Vantage Automotive logo is at the bottom right.

Embrace the Vantage ONE Experience

Discover the convenience of car ownership with the Vantage ONE App

Download on the App Store GET IT ON Google Play

VANTAGE AUTOMOTIVE

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