

Shiau Chan (LKKAUTO)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: Friday, 17 June 2022 4:31 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: assignments; Teo, Grace
Subject: RE: [Possible Phish Fraud]Re: LKK(mc) \ CMTD2202090/RUC - OD SURVEY - SLE5555P, doa 15/6/22

Importance: High

Hi Shiau Chan

Please proceed to authorise OD and finalise repairs with repairer.

OD excess: waived

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards
Ruth Chua
Claims Division
D: 6329 5153 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 17 June 2022 4:27 pm
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: [Possible Phish Fraud]RE: [Possible Phish Fraud]Re: LKK(mc) \ CMTD2202090/RUC - OD SURVEY - SLE5555P, doa 15/6/22

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Ruth,

Enclosed herewith preliminary advice of SLE 5555P.
The vehicle repair on part by part basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Sent: Friday, 17 June 2022 3:49 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: [Possible Phish Fraud]Re: LKK(mc) \ CMTD2202090/RUC - OD SURVEY - SLE5555P, doa 15/6/22

Importance: High

Hi Yan,

Understand from Cheng Hoe workshop that OD survey has been done.

Do let us have your survey prelim advice as soon as possible.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555



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From: YAN <admin-d@lkkauto.com>

Sent: Friday, 17 June 2022 11:13 am

To: Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>

Cc: YAN <admin-d@lkkauto.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>

Subject: [Possible Phish Fraud]Re: LKK(mc) \ CMTD2202090/RUC - OD SURVEY - SLE5555P, doa 15/6/22

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Dear Grace,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 17 Jun 2022, at 10:51 AM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2202090/RUC
Your Reference: SLE5555P

Hi June,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

Hi **LKK Auto**,

Please arrange Mr. Adrian/ Kenneth/ **Marcus** to conduct the motor survey for **SLE5555P** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Ruth** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

<image002.png>

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Friday, June 17, 2022 10:20 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: [Possible Phish Fraud]OD SURVEY - SLE5555P, doa 15/6/22

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi,

Estimate and GIA report with driver's LIC as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **WOODLANDS WORKSHOP**.

Please advise the EXCESS applicable.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

<WinZip Compressed Attachments.zip>