

Shiau Chan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 23 June 2022 11:53 AM
To: Shiau Chan (LKKAUTO); SUR
Cc: MT_Claim_SG
Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Lonpac External - General

Dear Shiau Chan

Ok, please proceed to authorise OD repairs as recommended by surveyor.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 23 June 2022 10:44 am
To: ONG LI LI <llong@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Dear Ms Ong,

Please refer to the attachment as provided by repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 21 June 2022 12:43 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Lonpac External - General

Hi Shiau Chan

According to Traffic Police, the translation must be "official".

^You may obtain a translation from the relevant Embassy, High Commission, or any local registered translation companies in Singapore if your Embassy or High Commission does not provide the service.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 21 June 2022 12:34 pm
To: ONG LI LI <llong@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Dear Ms Ong,

Please find the attached of driver's translation of the driving license.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 20 June 2022 3:56 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Lonpac External - General

Dear Shiau Chan

Please proceed to authorise OD repairs on condition that there is an official translation of the foreign driving license in English since an IDP is not available.

<https://www.police.gov.sg/Advisories/Traffic/Traffic-Matters>

Foreigners Residing in Singapore for Less Than 12 Months

If you are a foreigner residing in Singapore for less than 12 months, you must:

- Possess a foreign driving licence and *International Driving Permit (IDP) issued by an authorised body from your country of origin; or
- **Possess an official translation of your foreign driving licence in ^English if an IDP is not available.**

However, if you are a foreigner from an ASEAN member state, you do not need an IDP. Please ensure you have a valid foreign driving licence.

If you already possess a valid Singapore Driving Licence and need an IDP, you may apply for one at the **Automobile Association of Singapore.*

^You may obtain a translation from the relevant Embassy, High Commission, or any local registered translation companies in Singapore if your Embassy or High Commission does not provide the service.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Monday, 20 June 2022 2:12 pm

To: ONG LI LI <llong@lonpac.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Dear Ms Ong,

Enclosed herewith preliminary advice of GBE 5687K.

Repairer willing to undertake the repair cost not more than \$17,000.00 on Lump Sum basis.

We have not authorise repair.

We have checked with Traffic Police & we understand the foreigner entering Singapore within 1 year from date of entry can drive a Singapore register vehicle if they have a valid similar class of driving license in their country.

Refer to the driver's driving license under B & C1.

Kindly advise on the authorisation.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Friday, 17 June 2022 3:48 PM

To: ONG LI LI <long@lonpac.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Dear Ms Ong,

We will check and revert.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 17 June 2022 3:25 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Lonpac External - General

Dear LKK

Copies of Insured driver's foreign driving license and Visit Pass were attached to the GIA report submitted earlier.

Driver has confirmed that he does not have an IDP (International Driving Permit). Attached is the driver's boarding pass to show his entry date to Singapore.

Please assist to confirm if the driver is allowed to drive in Singapore or not.

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: YAN <admin-d@lkkauto.com>

Sent: Friday, 17 June 2022 10:52 am

To: ONG LI LI <long@lonpac.com>; SUR <sur@lkkauto.com>

Cc: YAN <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022 Our Ref: 22/22/22/VC05/025926

Dear Li Li,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 17 Jun 2022, at 10:32 AM, ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Dear Jenny

Please provide copy of driver's driving licence.

Dear LKK

Please arrange OD survey (excess \$500) today.

Thanks,

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Friday, 17 June 2022 10:23 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Request for Survey (OD) - GBE 5687K / Peugeot Partner - Date of Accident: 10.06.2022

Dear Sir

We refer to the above matter.

Please can you arrange to survey our mutual client's vehicle no. GBE 5687K today?

Supporting documents are enclosed for your reference.

Password: Date of Accident (DDMMYYYY)

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

<GBE 5687K-protected (1).pdf>