

Veron Chen (LKKAUTO)

From: Fievel Foo <Fievel_Foo@sg.msigg-asia.com>
Sent: Tuesday, 3 January 2023 10:13 AM
To: Veron Chen (LKKAUTO); SUR
Subject: RE: TP SNC 3768S / 276792 / SEEK MANDATE

Dear Veron

Please proceed.

Thanks with regards

Fievel Foo
Executive, Claim Services (Motor)
D: +65 6012 1335 | Fievel_Foo@sg.msigg-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msigg.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 30 December 2022 5:27 PM
To: Fievel Foo <Fievel_Foo@sg.msigg-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: TP SNC 3768S / 276792 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

We have take out the taillamp and re-adjust on Lump Sum amount. Refer attach.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Thursday, 29 December 2022 1:30 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TP SNC 3768S / 276792 / SEEK MANDATE

Dear Veron

Your surveyor's explanation is not unclear given by the photo uploaded in merimen.

The abrasion between the tail lamp and Tail gate lamp due to vibration when there is a gap (photo 4 24, 29, 30, 31, 32, 33).

We appreciate your surveyor can provide us the marking of the damages for both rear lamps.

Thanks with regards

Fievel Foo
Executive, Claim Services (Motor)
D: +65 6012 1335 | Fievel_Foo@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

 *Join our mission in protecting our planet, please consider the environment before you print.*

From: Veron Chen (LKKAuto)
Sent: Friday, 25 November 2022 4:01 PM
To: Fievel Foo <fievel_foo@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: FW: TP SNC 3768S / 276792 / SEEK MANDATE

Dear Fievel,

According to surveyor, the cut on the taillamp is probably due to the vibration and abrasion between the LH taillamp and LH tailgate lamp when the impact caused the tailgate to shift laterally.

Hope that the above clarifies matter.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Monday, 26 September 2022 4:30 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TP SNC 3768S / 276792 / SEEK MANDATE

Dear Veron

Can your surveyor explain why damages consistent to the accident?

I have enclosed accident scene photo damage.

Thanks with regards


Fievel Foo
Executive, Claim Services (Motor)
D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

P Join our mission in protecting our planet, please consider the environment before you print.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 26 September 2022 3:49 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: TP SNC 3768S / 276792 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

According to surveyor, kindly refer merimen photos no 29-31.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Tuesday, 20 September 2022 4:56 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TP SNC 3768S / 276792 / SEEK MANDATE

Dear Veron

Can we have the photo damages of item 16?

16 1 *TAILLAMP LH Cut 595.40 F *495.40 FL

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)


D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

 *Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.*

P *Join our mission in protecting our planet, please consider the environment before you print.*

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Tuesday, 20 September 2022 10:46 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: TP SNC 3768S / 276792 / SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

Enclosed documents for your review SNC 3768S

Please let us have your approval

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any

person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.