

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 20 June 2022 1:18 PM  
**To:** Irene Tay; SUR  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D203804/C02/SGT7769G/TAYHP / RE: Is Surveyor Required - AR-2022-0455 SG6156H DOA27052022  
**Attachments:** SG6156H IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SG 6156H.

Kindly assist to create claim in Merimen System.

The make & model is MAN A95 (10518cc).

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 16 June 2022 5:04 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>  
**Cc:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** Re: SNM22D203804/C02/SGT7769G/TAYHP / RE: Is Surveyor Required - AR-2022-0455 SG6156H DOA27052022

Dear Irene,

Thank you for the assignment.

Repairer arrange on 17-6-22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 16 Jun 2022, at 4:03 PM, Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir/Mdm (LKK),

Please assist to conduct survey.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>

**Sent:** Thursday, 16 June 2022 4:02 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Seow Yong Hua <[seowyh@sbstransit.com.sg](mailto:seowyh@sbstransit.com.sg)>

**Cc:** Jeffrey Leong Kah Weng <[jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)>; Muhammad Khairul Bin Idris <[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg)>; Ng Teck Kiat <[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>

**Subject:** Re: SNM22D203804/C02/SGT7769G/TAYHP / RE: Is Surveyor Required - AR-2022-0455 SG6156H DOA27052022

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**We have no objection to your panel of surveyor. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.**

**To arrange for the inspection, please contact workshop below:**

**SBST Workshop:**

Workshop Address: Ulu Pandan WS, 1 Business Park Drive, Singapore 608506.

Name of Contact person (s): Khairul /Jeffrey Leong /Ng Teck Kiat (Eric )

Office number: Khairul / Jeffrey Leong (65151173) /Eric 65151202

Email of contact

person: [jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)/[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg) /[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)

Thank you and regards.

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Thursday, June 16, 2022, 3:58 PM  
**To:** Seow Yong Hua <[seowyh@sbstransit.com.sg](mailto:seowyh@sbstransit.com.sg)>  
**Cc:** Jeffrey Leong Kah Weng <[jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)>; Muhammad Khairul Bin Idris <[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg)>; Ng Teck Kiat <[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>  
**Subject:** RE: SNM22D203804/C02/SGT7769G/TAYHP / RE: Is Surveyor Required - AR-2022-0455 SG6156H DOA27052022

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Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Irene Tay**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat:

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**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 9 June 2022 5:13 PM

**To:** 'Seow Yong Hua' <[seowyh@sbstransit.com.sg](mailto:seowyh@sbstransit.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Jeffrey Leong Kah Weng <[jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)>; Muhammad Khairul Bin Idris <[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg)>; Ng Teck Kiat <[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>

**Subject:** O/R: SNM22D203804/C02/SGT7769G/TAYHP / RE: Is Surveyor Required - AR-2022-0455 SG6156H DOA27052022

Without Prejudice

Dear Irene,

Please conduct PRS for SG6156H.

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Seow Yong Hua <[seowyh@sbstransit.com.sg](mailto:seowyh@sbstransit.com.sg)>  
**Sent:** Thursday, 9 June 2022 11:16 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jeffrey Leong Kah Weng <[jeffreyleong@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg)>; Muhammad Khairul Bin Idris <[mkhairulbi@sbstransit.com.sg](mailto:mkhairulbi@sbstransit.com.sg)>; Ng Teck Kiat <[ngtk@sbstransit.com.sg](mailto:ngtk@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>  
**Subject:** Is Surveyor Required - AR-2022-0455 SG6156H DOA27052022

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Dear Sir/Mdm (CTI)

**PLEASE REPLY ALL IN EMAIL.**

Please be informed that an accident involving SBS Transit Bus No. SG6156H and Vehicle No. SGT7769G had taken place at Junction of Sims Ave and Sims Way before b/s 80071 on 27/05/2022 at about 2000hrs.

AIMS Report Ref number : AR-2022-0455 Track ID : 010993

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

We have no objection to your panel of surveyor. Please appoint any surveyor from your panel to conduct the pre-repair survey.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

To arrange for the inspection, please contact workshop below:

SBST Workshop:

Workshop Address: Ulu Pandan WS, 1 Business Park Drive, Singapore 608506.

Name of Contact person (s): Khairul /Jeffrey Leong /Ng Teck Kiat (Eric )

Office number: Khairul / Jeffrey Leong (65151173) /Eric 65151202

Email of contact

person: [jeffreyleong@sbstransit.com.sg/mkhairulbi@sbstransit.com.sg/ngtk@sbstransit.com.sg](mailto:jeffreyleong@sbstransit.com.sg/mkhairulbi@sbstransit.com.sg/ngtk@sbstransit.com.sg)

Thank you and regards.

Seow Yong Hua  
Investigation Officer  
Safety (Bus) Department  
SBS Transit Ltd

"Be **SAFE**, Be **HEALTHY**"

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SBS Transit Ltd [Registration No. 199206653M]

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