

Veron Chen (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 17 June 2022 3:30 PM
To: Veron Chen (LKKAUTO)
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SME 801A DOA: 16.06.2022
Attachments: SS1Y226H0002_17-06-2022_103832 (1).pdf

CDMCG22001165

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 17 June 2022 3:22 pm
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin <support@insurlogic.net>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SME 801A DOA: 16.06.2022

Dear Pauline,

Kindly provides us claim number

Our surveyor would like to request copy of OI gia report for GBE 8650X

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 16 June 2022 4:18 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin <support@insurlogic.net>
Subject: Re: REQUEST FOR PRE-REPAIR INSPECTION FOR SME 801A DOA: 16.06.2022

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 17-6-22.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 16 Jun 2022, at 3:21 PM, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Shiyang,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

<image001.jpg>

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<image002.png><image003.png>

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Thursday, 16 June 2022 2:42 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SME 801A DOA: 16.06.2022

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK**) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 7158
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 16 June 2022 2:11 pm
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SME 801A DOA: 16.06.2022

Dear Shiyong,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi

Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

<image001.jpg>

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Thursday, 16 June 2022 1:24 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SME 801A DOA: 16.06.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBE 8650X.

Date of accident: 16/06/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SME 801A.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 7158

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

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