

From: Adeline Chng adeline.chng@sg.cntaiping.com
Subject: RE: SNM22D204209/C02/XD9829L/CHNGPW / FW: Accident On 15/06/2022 Involving Our Insured SMD3134C And Your Insured XD9829L
Date: 16 June 2022 at 3:18 PM
To: Renemer Bagang renemer.bagang@ccfulco.com.sg, assignments assignments@lkkauto.com
Cc: Mars Ler mars.ler@ccfulco.com.sg

AC

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Thursday, 16 June 2022 2:58 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: RE: SNM22D204209/C02/XD9829L/CHNGPW / FW: Accident On 15/06/2022 Involving Our Insured SMD3134C And Your Insured XD9829L

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Dear Adeline,

Please appoint any of the LKK surveyor personnel to conduct pre-repair survey on

Please appoint any of the ERK surveyor personnel to conduct pre-repair survey on 28/06/2022 Tuesday 10:00am at Level 3 330 Ubi Road 3 S408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]
Sent: 16 June 2022 14:40
To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; Mars Ler <mars.ler@ccfulco.com.sg>
Subject: RE: SNM22D204209/C02/XD9829L/CHNGPW / FW: Accident On 15/06/2022 Involving Our Insured SMD3134C And Your Insured XD9829L

Without Prejudice, Save as to Costs

Our reference: SNM22D204209 C02/ XD9829L /Chngpw
Your reference: SMD3134C

Dear Sirs

ACCIDENT INVOLVING XD9829L & SMD3134C ON 15/06/2022

[We refer to your email of 16/06/2022](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have

agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 16 June 2022 12:39 PM

To: 'renemer.bagang@ccfulco.com.sg' <renemer.bagang@ccfulco.com.sg>; 'mars.ler@ccfulco.com.sg' <mars.ler@ccfulco.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D204209/C02/XD9829L/CHNGPW / FW: Accident On 15/06/2022 Involving Our Insured SMD3134C And Your Insured XD9829L

Without Prejudice

Dear Adeline,

Please conduct PRS for SMD3134C (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Thursday, 16 June 2022 11:41 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Accident On 15/06/2022 Involving Our Insured SMD3134C And Your Insured XD9829L

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Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other

damages he has suffered.

**Please arrange for Pre-survey on 28/06/2022
Tuesday 10:30am at 330 Ubi Road 3 408650.**

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



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