

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 20 June 2022 9:13 AM  
**To:** Claims; SUR; Admin A  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 8198 E DOA 8/6/2022

Dear Jennis,

As instructed by our client , please proceed to repair the **insured vehicle SMX 8198E, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 16 June 2022 10:11 AM  
**To:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SMX 8198 E DOA 8/6/2022

Dear all,

Any update on the repair approval?

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, 15 June 2022 3:29 PM  
**To:** 'SUR'  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SMX 8198 E DOA 8/6/2022

Dear SUR,

The survey has been carried out by Adrian today,

Kindly assist following up repair approval from AIG

Thank you.

**Best Regards,**

**FATEHA TJ**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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