

From: Jenny Lew jenny.lew@sg.cntaiping.com
Subject: RE: SNM22D204214/C02/SMY8091Z/LEWLC / FW: Our client's vehicle no.GBF3276X (DK); Your insured's vehicle no.SMY8091Z (CHINA) DOA 15/06/2022 - PRI
Date: 16 June 2022 at 3:59 PM
To: Nancy Lam nancy@crossbordersllc.com, Corene Chong corene@crossbordersllc.com, Hui Ting Tang huiting@crossbordersllc.com, SUR sur@lkkauto.com, assignments assignments@lkkauto.com
Cc: Claims Dept of CTI claimsdept@sg.cntaiping.com

JL

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Thursday, 16 June 2022 3:40 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM22D204214/C02/SMY8091Z/LEWLC / FW: Our client's vehicle no.GBF3276X (DK); Your insured's vehicle no.SMY8091Z (CHINA) DOA 15/06/2022 - PRI

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WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Jenny

1. We refer to your email as below .
2. We are instructed that our client has confirmed Adrian Ling (LKK) as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: **D&K AUTOMOTIVE SERVICES PTE. LTD**
Address: Blk C, #01-59
Kaki Bukit Avenue 6 @ KB
Singapore 417883
Ice (6509 8258)
Contact: Ah Hwa 8338 8376

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 16 June 2022 3:15 pm
To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>;
'corene@crossbordersllc.com' <corene@crossbordersllc.com>; Tana Hui Tina

[<huiting@crossborderllc.com>](mailto:huiting@crossborderllc.com)

Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Subject: RE: SNM22D204214/C02/SMY8091Z/LEWLC / FW: Our client's vehicle no.GBF3276X (DK); Your insured's vehicle no.SMY8091Z (CHINA) DOA 15/06/2022 - PRI

Without Prejudice

Our reference: **SNM22D204214/C02/SMY8091Z/lewlc (INSURED YET TO LODGE REPORT)**

Your reference: **GBF3276X**

Dear Sirs / Madam,

ACCIDENT INVOLVING SMY8091Z & GBF3276X on 15/06/2022

We refer to your email of 16/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 16 June 2022 3:05 pm

To: 'nancy@crossbordersllc.com' <nancy@crossbordersllc.com>; 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D204214/C02/SMY8091Z/LEWLC / FW: Our client's vehicle no.GBF3276X (DK); Your insured's vehicle no.SMY8091Z (CHINA) DOA 15/06/2022 - PRI

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for GBF3276X (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Thursday, 16 June 2022 2:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: Our client's vehicle no.GBF3276X (DK); Your insured's vehicle no.SMY8091Z (CHINA) DOA 15/06/2022 - PRI

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Dear sir

1. Please find attached our PRI notice dated 16 Jun 2022 for your kind attention.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.AC (GBF3276X)
Your Ref: SMY8091Z

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413

TEL: 6438 1323
FAX: 6438 2313

16 JUNE 2022

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Department

BY FAX: 6224 7478 & EMAIL

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: KUANG MOOI ENTERPRISE PTE LTD
TRAFFIC ACCIDENT ON 15 JUNE 2022 AT 14:00 HRS ALONG PIE CHANGI AFTER
STEVEN EXIT INVOLVING VEHICLES NO. GBF3276X & SMY8091Z

We are instructed by KUANG MOOI ENTERPRISE PTE LTD to notify you of a road accident 15 JUNE 2022 at about 14:00 hrs along PIE CHANGI AFTER STEVEN EXIT involving our clients' vehicle registration number GBF3276X and vehicle registration number SMY8091Z driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

| | |
|----------|---|
| Venue: | D&K AUTOMOTIVE SERVICES PTE. LTD |
| Address: | Blk C, #01-59 Kaki Bukit Avenue 6 @ KB Singapore 417883 |
| Contact: | Ah Hwa (8226 5945) Ice (6509 8258) |

Please liaise with the above workshop directly.

Yours faithfully

Crossborders LLC
Crossborders LLC
Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

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CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K