

From: Crystabelle Tan Gek Peng (ECICS, Claims) Crystabelle_Tan@ecics.com.sg
Subject: RE: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG NEW UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022 AT 1105 HRS - DMCF2200093H/02/CT
Date: 16 June 2022 at 3:13 PM
To: claims@garage13.com.sg, assignments assignments@lkkauto.com
Cc: Sales sales@garage13.com.sg



WITHOUT PREJUDICE

Dear Madeleine

Thank you for your email.

We are not agreeable with your surveyor list and we will appoint LKK for the SJE.

Aside to LKK

Please assist to arrange survey for TPV

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Thursday, 16 June 2022 2:22 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: 'Sales' <sales@garage13.com.sg>
Subject: RE: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG NEW UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022 AT 1105 HRS - DMCF2200093H/02/CT

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant

Michael Yap	Mccooy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Madeleine Ang

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Sent: Thursday, 16 June 2022 2:20 pm

To: claims@garage13.com.sg

Cc: 'Sales' <sales@garage13.com.sg>

Subject: RE: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG NEW UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022 AT 1105 HRS - DMCF2200093H/02/CT

WITHOUT PREJUDICE

Dear Madeleine

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Finns Road 8, Singapore Post Centre #09-04A, Singapore 408600

Address: 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Thursday, 16 June 2022 1:00 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: 'Sales' <sales@garage13.com.sg>
Subject: RE: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG NEW UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022 AT 1105 HRS - DMCF2200093H/02/CT

Dear Crystabelle ,

I've checked with my client . The vehicle is confirmed repair at our workshop and the vehicle is in.

Warmest Regards,

Madeleine Ang
Garage 13 Pte Ltd
T : +65 9091 0013
A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Thursday, 16 June 2022 11:05 am
To: claims@garage13.com.sg
Cc: 'Sales' <sales@garage13.com.sg>
Subject: RE: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG NEW UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022 AT 1105 HRS - DMCF2200093H/02/CT

Dear Madeleine

Your client has requested another repairer to submit PRI arrangement.

Please check with your client.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Thursday, 16 June 2022 10:09 am
To: ECICS Claims <claims@ecics.com.sg>
Cc: 'Sales' <sales@garage13.com.sg>
Subject: RE: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG

NEW UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022
AT 1105 HRS

WITHOUT PREJUDICE

Dear Sir/Mdm ,

Any update on this ?

Appreciate that you can arrange the survey soonest .

Thank you.

Warmest Regards,

Madeleine Ang

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Tuesday, 14 June 2022 2:54 pm

To: claims@ecics.com.sg

Cc: 'Sales' <sales@garage13.com.sg>

Subject: NOA ACCIDENT INVOLVING GBB 5199 T & SMH 6127 H ALONG NEW
UPPER CHANGI RD TWDS CHANGI RD BFR CHAI CHEE RD ON 11.06.2022 AT
1105 HRS

WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Madeleine Ang

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

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