

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 27 June 2022 4:49 PM
To: LY THI BICH THUY; Utham Raj
Subject: RE: <STANDARD LETTER> ACCIDENT INVOLVING SLZ 2820H & GBG 424A ON 18/05/2022

Hi Madam,

Content noted with thanks. We will proceed to settle with Third Party at best. Please note that the NCD will be affected.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: LY THI BICH THUY <tina_ly1983@yahoo.com>
Sent: Monday, 27 June 2022 4:37 pm
To: Utham Raj <youtham@gmail.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: <STANDARD LETTER> ACCIDENT INVOLVING SLZ 2820H & GBG 424A ON 18/05/2022

Dear Mdm Cecilia,

Kindly please find hereunder the attached evidences which were taken on that date.





Thanks much and best regards.

Tina LY

----- Forwarded message -----

From: **Cecilia Chong (LKK Auto)** <CeciliaChong@lkkauto.com>

Date: Mon, 27 Jun 2022 at 1:40 PM

Subject: <STANDARD LETTER> ACCIDENT INVOLVING SLZ 2820H & GBG 424A ON 18/05/2022

To: youtham@gmail.com <youtham@gmail.com>



Our Ref: CC6/AIG22005750/Aga3

27 JUNE 2022

UTHAMARAJ KUPPUSWAMY

DRIVER: LY THI BICH THUY

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 2820H & GBG 424A ON 18/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **GBG 424A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

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