

**HD PERFECT AUTOWORK PTE LTD**

Co. &amp; GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)Our Ref.: SJV6345GYour Ref.: GBC9395LDate: 03.10.2022

ATTN: Motor Claims Department

INS : LONPAC INSURANCE BHD

Dear Sir/Madam,

Accident Involving: SJV6345G & GBC9395LDate of Accident: 29.05.2022 @ 14:40HRSLocation: Along Ang Mo Kio Avenue 5 Towards CTE

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 3,300.00</u>
Loss of Use:	
(6 Days x \$180/Day):	<u>\$ 1,080.00</u>
LTA Search:	<u>\$ 7.45</u>
3rd Party Report:	<u>\$ 31.00</u>
Towing Fee:	<u>\$ 80.00</u>
Grand Total:	<u>\$ 4,498.45</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Shanelle Lim @ 8297 9787, or email to [hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)

Thank You,

Shanelle Lim

HD PERFECT  
AUTOWORK PTE LTD  
UEN: 202136904Z



HD PERFECT  
AUTOWORK PTE LTD

HD Perfect Autowork Pte. Ltd.  
Co. Reg No: 202136904Z  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: hdperfectautowork@gmail.com

## Letter of Authorisation & Indemnity

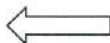
Accident involving motor vehicles no. SJV6345G and GBC9395L on 29.05.22  
at/along Along Ang mo kio Ave 5 tuch CTE

1. I/We, the Owner of motor vehicle no. SJV6345G hereby instruct and authorise HD PERFECT AUTOWORK PTE LTD ("the workshop") to appoint an independent surveyor on my/our behalf to inspect my/our motor vehicle and to commence repairs immediately to the said motor vehicle in accordance with the report of the independent surveyor. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$\_\_\_\_\_ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and to instruct the solicitors fully as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authorisation/approval/consent hereby to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem it fit.
4. My/Our solicitors shall also accept this as my/our irrevocable authority to pay the compensation monies from my/our third party claim directly to you after deducting their costs on a Solicitor and Client basis.
5. Upon resolving my/our claim, you are also hereby authorised to agree with my/our solicitors on the amount of their professional costs and disbursements incurred in thereby acting for me/us and to receive and make payment of the balance of the settlement sum on my/our behalf directly into your account.
6. I/We undertake and agree to fully co-operate with you and my/our solicitors to recover my claim successfully and also hereby consent and authorise you to instruct my/our solicitors to commence legal proceedings and to take all necessary steps to recover the claim from the negligent party where necessary.
7. I/we also hereby instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
8. In the event that I/we am/are required to attend at my/our solicitor's office for purposes of giving my/our further instructions on the accident matter, to sign court documents and to attend Court hearings in connection with my/our claim, I/we shall render my/our full co-operation to my/our solicitors.
9. In the event that my/our claim against the third party and/or his insurers is not successful at any stage of the recovery of my/our claim procedure including court proceedings, if any, and/or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party and/or the third party and/or his insurers make an offer to pay less than the amount claimed by you for whatever reasons, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred and to also indemnify you in respect of my/our solicitor's costs and disbursements thereby incurred on my/our behalf or to pay you the difference in amount, as the case may be.
10. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 30 day of 05 2022

Signature of vehicle owner

黃嘉嘉



Name:

Huang Jia Jia

IC/UEN No:

S9085974J

Witnessed by:

Shanell Lim

(Company stamp, if applicable)

Address:

123 Compassvale Bow  
#09-28 61544819

Tel:

97232815





# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025868  
DATE : 03 FEB 2023

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

## DISCHARGE VOUCHER

I/We, HUANG JIAJIA confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBC9395L the sum of Singapore Dollar Three Thousand Seven Hundred Eighteen and Cents Forty Five Only (**\$3,718.45**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJV6345G and GBC9395L on 29/05/2022 along/at ANG MO KIO AVE 5 TWDS CTE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ INTER-EQUIP SUPPLIES PTE LTD AND/OR HOUSAN JAKIR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**HD PERFECT AUTOWORK PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

15.02.2023

Signature of vehicle owner/Date

Huang Jia Jia

15.02.2023

Name of vehicle owner /Date

# TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

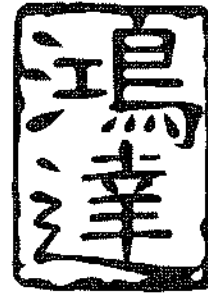
8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com



HD PERFECT  
AUTOWORK PTE LTD

Date	Invoice Number	Vehicle Number
03.10.2022	HDP202210-00161	SJV6345G

## LONPAC INSURANCE BHD

300 BEACH ROAD

07 THE CONCOURSE #17-04

SINGAPORE 199555

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 3,300.00
Total	\$ 3,300.00

Cross cheques and pay: HD PERFECT AUTOWORK PTE LTD

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

Land Transport Authority  
Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 30 May 2022 / 14:23:11

Receipt Date/Time : 30 May 2022 / 14:23:11

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220530-002427

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC9395L As at 29 May 2022/14:40:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBC9395L Enquiry Fee 20220530142214355334	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
421808XXXXXX9928		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Reg No: M400017735

UEN: S66550020G

**TAX INVOICE**

HD Perfect Autowork Pte Ltd -  
Huang Jia Jia

**Invoice Number**  
GR-2022-002186

**Invoice Issue Date**  
13 Jun 2022

**Invoice Due Date**  
20 Jun 2022

<b>Total Amount (S\$)</b>	<b>28.97</b>
<b>Total GST 7.00% (S\$)</b>	<b>2.03</b>
<b>Total Amount Incl. of GST (S\$)</b>	<b>31.00</b>

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	11/06/2022,29/05/2022,SJV6345G,GBC9395L	28.97	2.03	31.00
		<b>Total Amount (S\$)</b>		<b>28.97</b>
		<b>Total GST 7.00% (S\$)</b>		<b>2.03</b>
		<b>Total Amount Incl. of GST (S\$)</b>		<b>31.00</b>

*This is a computer generated document.  
No signature is required.*



# PRINCE TOWING SERVICES

CO REG NO: 53405980E

PRINCETOWING.SERVICES@GMAIL.COM/ +65 9222 7993



NO. 6422

DATE: 30/5/22

M/S

VEHICLE NO

FROM

TO

REMARKS

Cash

SJV 6345 G

AMK Ave 5

Premier 02-41

Premier 04-29

(2 Way)

MODEL

CALL TIME

TIME ARRIVAL

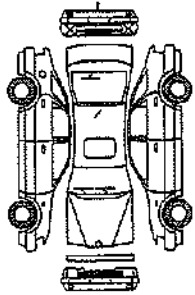
ARRIVAL WORKSHOP

VW

1545

1610

1635



- ☐ CHANGE TYRES/PATCH TYRES ☐ ACCIDENT ☐ USE CAR CARRIER ☐ LOADED
- ☐ BASEMENT/MULTI CARPARK ☐ LOW BODY KIT/LOW SPOILER ☐ OPEN DOOR ☐ JUMP STAR
- ☐ USING KING DOLLEY ☐ DISMANTLE BRAKE/SHAFT ☐ CRANE UP/WINCH OUT

AMOUNT S\$

801

RECEIVED BY

合

PRINCE TOWING

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 17 February 2023 8:33 AM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

Dear Sirs,

For an update, we have settled the matter at **\$3,718.45(all-in)** with third party.

1. Cost of Repair	\$ 3,300.00
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 38.45
4. TOWING FEE	\$ 80.00
<b>Total</b>	<b>\$ 3,718.45</b>

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, January 12, 2023 12:21 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.



Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 12 January 2023 10:29 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

Dear Sirs,

Please be informed that third party rejected our offer at \$3,638.45(all-in) and proposed \$3,778.45(all-in). The summary is as follows: -

	Our offer	3 <sup>rd</sup> party proposed
1. Cost of Repair	\$ 3,300.00	\$ 3,300.00
2. Loss of Use	\$ 300.00 (5days x \$60.00)	\$ 360.00 (6days x \$60.00)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
4. Towing Fee	No receipt	\$ 80.00 (Pls refer to receipt)
<b>Total</b>	<b>\$ 3,638.45</b>	<b>\$ 3,778.45</b>

Please let us have your mandate to settle the matter at \$3,778.45(all-in). Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 27 December 2022 9:23 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

**Lonpac External - General**

Dear Hsiao Tong,

Has the DV been returned to your office ?

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 12 October 2022 9:43 am

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 12 October 2022 9:06 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

Dear Gerald,

We have submitted mandate request on 07/10/2022.

Kindly refer to the attached email.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 10 October 2022 4:06 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

## Lonpac External - General

Dear Hsiao Tong,

Any update ?

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 23 August 2022 10:33 am

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.

- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Friday, 17 June 2022 9:51 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 16 June 2022 5:09 pm

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868 \*\*\* LKK REF: CC4/LPC22005748/Apa3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 2 June, 2022 2:15 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868

Dear Li Li,

Thank you for the assignment.

Content noted with thanks.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 2 June 2022 1:30 PM

**To:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Subject:** RE: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868

## Lonpac External - General

Without Prejudice

Dear Irene

Noted, please take note of our claim ref. no above.

Also, please let us know the relationship between 1<sup>st</sup> Autoworks Pte Ltd & HD Perfect Autowork Pte. Ltd.

Dear LKK

Please take note & for your necessary action.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Thursday, 2 June 2022 1:15 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Subject:** Re: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022

Dear Sir / Madam,

We refer to the above matter.

We sincerely apologize for providing the wrong car plate numbers and the date of accident in the Subject on our previous email.

Please refer to the details below for this said case:

Our client's Car Plate Number	SJV6345G
Your insured's Car Plate Number	GBC9395L
Date of Accident	29.05.2022 @ 14:40 hours

We attached our client's (SJV6345G) GIA Report for your further reference.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875



On Wed, Jun 1, 2022 at 3:21 PM HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)> wrote:

Dear Gerald,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SMZ7457D.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jun 1, 2022 at 3:09 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External – General**

WITHOUT PREJUDICE

~~Our Ref: 22/22/22/VC05/025727~~

Dear Irene,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey – Appraisal
2	Jackson Quek – Appraisal

3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Wednesday, 1 June 2022 3:00 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Sir / Madam,

We are instructed by **Huang JiaJia** to notify you of a road traffic accident on **29/05/2022** at about **14:40hours** at/along **Ang Mo Kio Avenue 5** towards CTE involving our client's/customer's vehicle registration number **SJV6345G** and vehicle registration number **GBC9395L** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair

survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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