

**Mei Kwan (LKKAuto)**

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Thursday, 2 June, 2022 2:20 PM  
**To:** ONG LI LI  
**Cc:** GERALD POH WEE BIN; MT\_Claim\_SG; assignments; Admin A; Admin-D (LKKAuto)  
**Subject:** Re: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022 Our Ref: 22/22/22/VC05/025868

Dear Li Li,

Kindly note there is no relationship between 1st Autoworks Pte Ltd and HD Perfect Autowork Pte Ltd.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Jun 2, 2022 at 1:30 PM ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)> wrote:

**Lonpac External - General**

Without Prejudice

Dear Irene

Noted, please take note of our claim ref. no above.

Also, please let us know the relationship between 1<sup>st</sup> Autoworks Pte Ltd & HD Perfect Autowork Pte. Ltd.

Dear LKK

Please take note & for your necessary action.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Thursday, 2 June 2022 1:15 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Subject:** Re: SJV6345G (Pre-Inspection) / Your Vehicle : GBC9395L | DOA : 29/05/2022

Dear Sir / Madam,

We refer to the above matter.

We sincerely apologize for providing the wrong car plate numbers and the date of accident in the Subject on our previous email.

Please refer to the details below for this said case:

Our client's Car Plate Number	SJV6345G
Your insured's Car Plate Number	GBC9395L
Date of Accident	29.05.2022 @ 14:40 hours

We attached our client's (SJV6345G) GIA Report for your further reference.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jun 1, 2022 at 3:21 PM HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)> wrote:

Dear Gerald,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SMZ7457D.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Jun 1, 2022 at 3:09 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

~~Our Ref: 22/22/22/VC05/025727~~

Dear Irene,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Wednesday, 1 June 2022 3:00 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ~~SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022~~

Dear Sir / Madam,

We are instructed by **Huang JiaJia** to notify you of a road traffic accident on **29/05/2022** at about **14:40hours** at/along **Ang Mo Kio Avenue 5** towards CTE involving our client's/customer's vehicle registration number **SJV6345G** and vehicle registration number **GBC9395L** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

**Irene**

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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