

## EzLyna (LKKAUTO)

**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Tuesday, 20 June 2023 10:39 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / SNM22D203801C02 LKK REF - CC6/CTI22005743/Aga3) /DOA:29.05.2022

[Confidential]

Dear Ezlyna,

The summary is as follows: -

	Amount Claimed	Amount Revised	Mandate
1. Cost of Repair	\$ 21,496.20	\$ 5,300.00	\$ 5,300.00
2. Loss of Rental (8 days x \$180)	\$ 1,440.00	\$ 1,200.00 (8 days x \$150)	\$720 - \$1040 (8 days x \$120)
3. LTA/GIA Search Fee	\$ 7.45	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 22,943.65</b>	<b>\$ 6,502.00</b>	<b>\$ 6,022.00 - \$ 6,502.00</b>

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, June 7, 2023 10:46 AM  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / SNM22D203801C02 LKK REF - CC6/CTI22005743/Aga3) /DOA:29.05.2022

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REMINDER!

Dear Lynn,

We refer to the above matter and our email below.

Kindly revert with your approval/instruction as TP WS is chasing us for settlement.

Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, April 4, 2023 4:48 PM  
**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: {SEEK MANDATE} / SNM22D203801C02 LKK REF - CC6/CTI22005743/Aga3 /DOA:29.05.2022

Dear Lynn,

We refer to your email below.

Please find enclosed herewith scene photos. The damages of PC8973J was on rear right portions.

Thank you.

With warmest regards,  
Ezlyna

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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Tuesday, March 28, 2023 6:24 PM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: {SEEK MANDATE} / SNM22D203801C02 LKK REF - CC6/CTI22005743/Aga3 /DOA:29.05.2022

Dear Ezlyna,

TP PC8973J reported to be beside insured vehicle, on the lane to OIV left.

Kindly obtain any evidence of point of contact.  
Rightfully should be at the right rear only.

Please check consistency to hit the whole rear of TPV.

## Sketch Plan

Personnel

Vehicle A : PC 8933 J

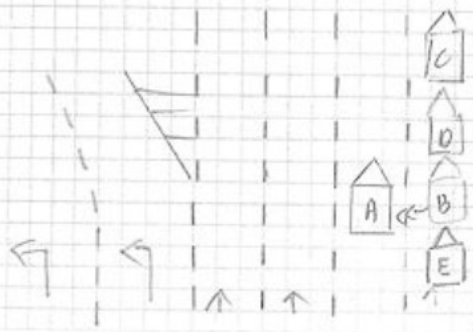
Vehicle B : GDH1508 E

Vehicle C : SNE 6796 E

Vehicle D : GB3 8269 M

Vehicle E : PA 9648 C

TPE EXIT / TOWARDS UPPER CHANGI ROAD EAST



Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Monday, January 30, 2023 5:38 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} / SNM22D203801C02 LKK REF - CC6/CTI22005743/Aga3) /DOA:29.05.2022

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Your ref: SNM22D203801C02/GBH1508E

LKK ref : CC6/CTI22005743/Aga3

Dear So Chow,

ACCIDENT INVOLVING GBH1508E (CHINA TAIPING) AND PC8973J (TP) ON 29/05/2022

We refer to the above matter.

It is a chain collision under Bola 28, OI (2nd last) TP (next to OI), impact from last veh push OI's veh to left and hit onto TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "KT Motorwerk" at \$6,502.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 21,496.20	\$ 5,300.00
2. Loss of Rental (8 days x \$180)	\$ 1,440.00	\$ 1,200.00 (8 days x \$150)
3. LTA/GIA Search Fee	\$ 7.45	\$ 2.00
<b>Total</b>	<b>\$ 22,943.65</b>	<b>\$ 6,502.00</b>

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home from 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 30 January 2023 5:24 pm  
**To:** Ezlyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** FW: SNM22D203801C02 LKK REF - CC6/CTI22005743/Aga3)

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow  
**Sent:** Friday, June 17, 2022 8:47 AM  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE:SNM22D203801C02 Direct Settlement - Accident Involving GBH1508E (OI : CTI - TBA) AND PC8973J (TP : LKK REF - CC6/CTI22005743/Aga3) on 29.05.2022

[Confidential]

Hi Mei Kwan

Please see attached insured GIA report

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, June 16, 2022 4:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBH1508E (OI : CTI - TBA) AND PC8973J (TP : LKK REF - CC6/CTI22005743/Aga3) on 29.05.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 8973J at M/s KT Motorwerk on 01/06/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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