

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 4 July 2022 5:53 PM  
**To:** Teo, Grace; Chua, Gek Tiang Ruth; SUR  
**Subject:** RE: LKK/MC \ CMTD2202090/RUC - SLE5555P | REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ675U DOA: 15.06.2022  
**Attachments:** SJQ675U IA.pdf

Dear Ruth,

Enclosed herewith preliminary advice of SJQ 675U.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 16 June 2022 10:04 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Subject:** FW: LKK/MC \ CMTD2202090/RUC - SLE5555P | REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ675U DOA: 15.06.2022

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Teo, Grace

**Sent:** Thursday, June 16, 2022 10:00 AM

**To:** Ong Shiying <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>

**Subject:** LKK/MC \ CMTD2202090/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ675U DOA: 15.06.2022

Without Prejudice

Our Reference : CMTD2202090/RUC

Your Reference: SJQ675U

Dear Shi Ying ,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SJQ675U** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Sent:** Thursday, June 16, 2022 9:54 AM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>  
**Subject:** RE: PRI \ CMTD2202090/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ675U DOA: 15.06.2022

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Without Prejudice

Dear Grace,

Please arrange (**LKK Auto Consultants - Marcus Chua**) to conduct the pre-repair survey.

Thank You

Best Regards,  
Shiyong  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 16 June 2022 8:48 am  
**To:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>  
**Subject:** PRI \ CMTD2202090/RUC - REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ675U DOA: 15.06.2022

Our Reference : CMTD2202090/RUC  
Your Reference: SJQ675U

Date: 15/06/2022

**Without Prejudice**  
**EMAIL ONLY**  
**OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**  
**M/S Fastech Auto Pte Ltd**

Dear Shi Ying,

**ACCIDENT INVOLVING SLE5555P & SJQ675U ON 15.06.22**

We refer to your Notice of Accident dated 15/06/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>

**Sent:** Wednesday, June 15, 2022 4:10 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>

**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 675U DOA: 15.06.2022

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Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: SLE 5555P.

Date of accident: 15/06/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SJQ 675U.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.