

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 19 July 2022 1:41 PM
To: Jie Si Neo; SUR
Subject: RE: PRS for SJS6375K; EQI Ref: DM22HO00970/JS
Attachments: SJS6375K IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SJS 6375K.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 16 June 2022 7:36 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: PRS for SJS6375K; EQI Ref: DM22HO00970/JS

Dear Jie Si,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 15 Jun 2022, at 5:29 PM, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Jie Si,

Thank you for the assignment.

Dear Assignment Team,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Wednesday, 15 June 2022 5:24 PM
To: SUR <sur@lkkauto.com>
Subject: PRS for SJS6375K; EQI Ref: DM22HO00970/JS

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

We do not have the estimates , Third Party and insured accident report.

To contact the repairers, M/s Leang Automotive at 9028 6516 to make the necessary arrangements.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD
to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims

<image004.png>

EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65
62243903 | www.eqinsurance.com.sg

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From: bonnie kwok <litigation@bonniekwok.com>
Sent: Wednesday, 15 June 2022 3:34 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: ng leang <leang2259@gmail.com>
Subject: Re: FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBL1123K; Our Ref: LeangAuto-SJS6375K; Accident Involving SJS 6375 K & GBL 1123 K on 14 June 2022

Dear Sirs,

We will forward our client's accident report together with our letter of demand in due course.

Our client agrees to LKK Auto Consultants Pte Ltd as the Single Joint Expert (SJE).

Please let us have their report in due course.

Kindly request for the SJE to contact the repairers, M/s Leang Automotive at 9028 6516 to make the necessary arrangements.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
email : litigation@bonniekwok.com
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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On Wed, 15 Jun 2022 at 14:55, Jie Si Neo <jiesi.neo@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear ST,

Please assist to provide a copy of your client's GIA report as our insured has yet to report the accident to us.

Meanwhile, below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748
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	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Regards,

Neo Jie Si

Senior Executive | Claims

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EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Wednesday, June 15, 2022 10:24 AM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBL1123K; Our Ref: LeangAuto-SJS6375K; Accident Involving SJS 6375 K & GBL 1123 K on 14 June 2022

Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SJS 6375 K at M/s Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors
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#08-12 People's Park Centre
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