

## Veron Chen (LKKAUTO)

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**From:** Steve Chen (LKK Auto)  
**Sent:** Wednesday, 29 June 2022 2:15 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** Re: D21002011MFBP/TT : SBS6329P & SBS6403H BUKIT BATOK INTERCHANGE ACCIDENT

Best Regards,  
**Steven Foong** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Sent:** Wednesday, 29 June 2022 11:08 am  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: D21002011MFBP/TT : SBS6329P & SBS6403H BUKIT BATOK INTERCHANGE ACCIDENT

Dear Steve  
Please find below email

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims  
Mobile +65 9199 0025  
Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Bazlin Ahmad  
**Sent:** Friday, June 24, 2022 5:23 PM  
**To:** 'Vic Alpeh S. Sanghilaan' <[VicSanghilaan@msfirstcapital.com.sg](mailto:VicSanghilaan@msfirstcapital.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Sharifah Rahmah Alsagoff <[sharifah.alsagoff@towertransit.sg](mailto:sharifah.alsagoff@towertransit.sg)>; Candy

Cai <candycal@jpknight.com>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Wei Siong Liam <weisiong.liam@towertransit.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>; Amirah Aziz <Amirah.Aziz@towertransit.sg>

**Subject:** RE: D21002011MFBP/TT : SBS6329P & SBS6403H BUKIT BATOK INTERCHANGE ACCIDENT

Dear Vic

This is to inform you that we are not claiming our own insurance for the repair of SBS6329P as the estimate is below our excess amount.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Vic Alpeh S. Sanghila <[VicSanghila@msfirstcapital.com.sg](mailto:VicSanghila@msfirstcapital.com.sg)>

**Sent:** Wednesday, June 15, 2022 3:25 PM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Sharifah Rahmah Alsagoff <[sharifah.alsagoff@towertransit.sg](mailto:sharifah.alsagoff@towertransit.sg)>; Candy Cai <[candycal@jpknight.com](mailto:candycal@jpknight.com)>; Selamat Bin Basir <[Selamat.Basir@towertransit.sg](mailto:Selamat.Basir@towertransit.sg)>; Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>; Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>; Amirah Aziz <[Amirah.Aziz@towertransit.sg](mailto:Amirah.Aziz@towertransit.sg)>

**Subject:** RE: D21002011MFBP/TT : SBS6329P & SBS6403H BUKIT BATOK INTERCHANGE ACCIDENT

## [EXTERNAL EMAIL]

Dear Lynn,

We refer to your below email and the contents were noted.

Thank you.

Dear Esther,

D21002039MFBP/TT/1 (SBS6403H) – Fyna please.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Wednesday, 15 June 2022 3:15 pm

**To:** Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Sharifah Rahmah Alsagoff <[sharifah.alsagoff@towertransit.sg](mailto:sharifah.alsagoff@towertransit.sg)>; Candy Cai <[candycai@jpknights.com](mailto:candycai@jpknights.com)>; Selamat Bin Basir <[Selamat.Basir@towertransit.sg](mailto:Selamat.Basir@towertransit.sg)>; Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>; Henry Kao <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>; Amirah Aziz <[Amirah.Aziz@towertransit.sg](mailto:Amirah.Aziz@towertransit.sg)>

**Subject:** D21002011MFBP/TT : SBS6329P & SBS6403H BUKIT BATOK INTERCHANGE ACCIDENT

Dear Both

Both our buses ~ SBS6329P & SBS6403H is in Bulim Depot.

Appreciate if you could arrange for OD survey for both buses but the estimate is not ready yet as the damages are quite extensive.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>  
**Sent:** Wednesday, December 29, 2021 11:17 AM  
**To:** Sharifah Rahmah Alsagoff <[sharifah.alsagoff@towertransit.sg](mailto:sharifah.alsagoff@towertransit.sg)>; Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>  
**Subject:** RE: TPI : BUKIT BATOK INTERCHANGE ACCIDENT

**[EXTERNAL EMAIL]**

Hi Sharifah,

Both LOD from Cosmas LLC as per attached. There is no LOD from the rest of the direct claimant.

Thank you.

Best regards,  
(Ms)Neo Jie Si  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

**Change of email address**  
[nejiesi@msfirstcapital.com.sg](mailto:nejiesi@msfirstcapital.com.sg)

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

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**From:** Sharifah Rahmah Alsagoff <[sharifah.alsagoff@towertransit.sg](mailto:sharifah.alsagoff@towertransit.sg)>  
**Sent:** Wednesday, 29 December 2021 11:06 am  
**To:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>; Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>  
**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>  
**Subject:** Re: TPI : BUKIT BATOK INTERCHANGE ACCIDENT

Hi Jie Si,

Thank you for the updates! Would it be possible to share the LOD with us?

Regards  
Shar

---

**From:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>  
**Sent:** Wednesday, December 29, 2021 10:54 AM  
**To:** Bazlin Ahmad  
**Cc:** Sharifah Rahmah Alsagoff; Wu Tzu Ying  
**Subject:** RE: TPI : BUKIT BATOK INTERCHANGE ACCIDENT

**[EXTERNAL EMAIL]**

Hi Lynn,

Updates as follows:

	NAME	GENDER	Age	OCCUPATION	NATIONALITY	CONTACT DETAILS	
1	ALIAS BIN MOKSON	MALE		BUS CAPTAIN			
2	HENG KUANG MENG	MALE	42	SENIOR MANAGER	SINGAPOREAN	66692786/ 92965355	

3	AH LI	FEMALE	35	PAWN SHOP VALUER	SINGAPOREAN	93628058
4	CHATJINTANAKAN KORNCHANOK	FEMALE	40	WAITRESS	THAI/ SINGAPORE PR	91450960
5	TAN SI JING	FEMALE	10	STUDENT	SINGAPOREAN	-
6	NG CHIN HUAT RICHARD	MALE	60	RETIREE	SINGAPOREAN	98395181
7	SOH AH CHU	FEMALE	70	NOT WORKING CURRENTLY	SINGAPOREAN	97847759
8	NG MUN TEEN	FEMALE	24	STUDENT/ WORKING PART TIME	SINGAPOREAN	96180730

9	CHARMAINE WAM QIN QI	FEMALE	15	STUDENT	SINGAPOREAN	97334861	
10	RAVI RAVINDRA TAGORE@JOY ROXXXX	MALE	30	UNEMPLOYED	SINGAPOREAN	87841340	
11	SAUTHRI D/O DORAIXXXX	FEMALE	55	CLEANER	SINGAPOREAN		
12	AMIR BIN MD GHAZALI	MALE	19	STUDENT	SINGAPOREAN	98712844 (WHATSAPP ONLY)	
13	CECILIA LIM MUI LEE	FEMALE	68	RETIREE	SINGAPOREAN	90293160	
14	SALBIAH BTE MOHD AMIN	FEMALE					
15	UNKNOWN PAX IN SBS6403H	-					
16	UNKNOWN PAX IN SBS6403H	-					

Thank you.

**Best regards,**  
**(Ms)Neo Jie Si**  
Motor Claims Dept.

**Change of email address**

[neojiesi@msfirstcapital.com.sg](mailto:neojiesi@msfirstcapital.com.sg)

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

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**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Tuesday, 28 December 2021 5:41 pm

**To:** Neo Jie Si <[Neojiesi@msfirstcapital.com.sg](mailto:Neojiesi@msfirstcapital.com.sg)>

**Cc:** Sharifah Rahmah Alsagoff <[sharifah.alsagoff@towertransit.sg](mailto:sharifah.alsagoff@towertransit.sg)>; Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>

**Subject:** TPI : BUKIT BATOK INTERCHANGE ACCIDENT

Hi Jie Si

May we check on the updates for BBI TPI claims esp on the Indian Lady and her son.

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

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