

## Meng Yan

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**From:** Meng Yan <admin-d@lkkauto.com>  
**Sent:** Thursday, 16 June 2022 9:29 AM  
**To:** 'Billy Tan'; 'PAL Claim'; 'Adeline Chng'; 'SUR'; 'ASSIGNMENTS@LKKAUTO.COM'  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: SNM22D204146/C02/YL9605L/TANKW / FW: ACCIDENT INVOLVING SKL 4976 P AND YOUR INSURED YL 9605 L ON 13/06/2022

Dear Billy,

Thank you for the assignment

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Billy Tan [mailto:billy.tan@sg.cntaiping.com]  
**Sent:** Thursday, 16 June 2022 8:26 AM  
**To:** PAL Claim; Adeline Chng; 'SUR'; ASSIGNMENTS@LKKAUTO.COM  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D204146/C02/YL9605L/TANKW / FW: ACCIDENT INVOLVING SKL 4976 P AND YOUR INSURED YL 9605 L ON 13/06/2022

[Confidential]

## Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, June 15, 2022 5:56 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: SNM22D204146/C02/YL9605L/TANKW / FW: ACCIDENT INVOLVING SKL 4976 P AND YOUR INSURED YL 9605 L ON 13/06/2022

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Dear Adeline,

Kindly be inform that we would like to choose LKK for the survey.

Thank you.

Best regards,  
**Chang Chee Sing**  
Claims Specialist

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Tuesday, 14 June 2022 5:08 PM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** RE: SNM22D204146/C02/YL9605L/TANKW / FW: ACCIDENT INVOLVING SKL 4976 P AND YOUR INSURED YL 9605 L ON 13/06/2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D204146 C02/ YL9605L /tankw**

Your reference: SKL4976P

Dear Sirs

**ACCIDENT INVOLVING YL9605L & SKL4976P ON 13/06/2022**

We refer to your email of 14/06/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, June 14, 2022 3:40 PM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** O/R: SNM22D204146/C02/YL9605L/TANKW / FW: ACCIDENT INVOLVING SKL 4976 P AND YOUR INSURED YL 9605 L ON 13/06/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SKL4976P (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** PAL Claim <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 14 June 2022 11:31 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: ACCIDENT INVOLVING SKL 4976 P AND YOUR INSURED YL 9605 L ON 13/06/2022

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Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 16/06/2022 @ 9-10AM ( Owner waiting ), address 24 Benoi Sector S629857.

Thank you.

Best regards,  
**Chang Chee Sing**  
Claims Specialist

#### ❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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