

Celine Fong (LKKAUTO)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Friday, 18 November 2022 5:46 PM
To: Bryan Ang (LKKAUTO); Celine Fong (LKKAUTO)
Cc: Henry Kao
Subject: RE: O/Ref: D21002039M/TT/OD SBS6403H DOA: 11.07.2021

Dear Bryan

We spoke on the matter.

LTA advised that they are unable to furnish us any supporting document on their NBV of \$176,674.39 upon our request. Please find our Insured's email attached for your attention.

Kindly readjust the amount based on the figure given by LTA and let us have your advice urgently.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
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From: Nathaniel Saw <nathaniel.saw@towertransit.sg>
Sent: Friday, 18 November 2022 4:05 pm
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>; Mary Nelson <marynelson@msfirstcapital.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Amirah Aziz <Amirah.Aziz@towertransit.sg>; Venkatesan PV <Venkatesan@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>
Subject: Re: O/Ref: D21002039M/TT/OD SBS6403H DOA: 11.07.2021

Hi Bazlin, LTA (Authority) did not provide any supporting documents. The amount is as stated in the email from LTA.

Thanks.

Rgds,
Saw

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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Friday, November 18, 2022 4:03:14 PM
To: Mary Nelson <marynelson@msfirstcapital.com.sg>; Nathaniel Saw <nathaniel.saw@towertransit.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Amirah Aziz <Amirah.Aziz@towertransit.sg>; Venkatesan PV <Venkatesan@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>; Novin Siah <NovinSiah@msfirstcapital.com.sg>
Subject: RE: O/Ref: D21002039M/TT/OD SBS6403H DOA: 11.07.2021

Hi Saw

Please assist with our insurer's request below and forward them the docs asap.

~ Please advise whether LTA had furnished any supporting document on their NBV of \$176,674.39? If so, kindly extend a copy to us and we shall discuss further with LKK to re-assess the claim.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



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From: Bazlin Ahmad
Sent: Thursday, November 17, 2022 11:35 AM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Selamat Bin Basir <Selamat.Basir@towertransit.sg>; Amirah Aziz <Amirah.Aziz@towertransit.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>; Venkatesan PV <Venkatesan@towertransit.sg>; Nathaniel Saw <nathaniel.saw@towertransit.sg>; Subramanian Kasi

<Subramanian.kasi@towertransit.sg>

Subject: RE: O/Ref: D21002039M/TT/OD SBS6403H DOA: 11.07.2021

Hi Esther

We refer to the above reference, LTA informed us that the NBV for SBS6403H is \$176,674.39. (Please refer attached email).

Possible to adjust the settlement amount ?

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

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Email bazlin.ahmad@towertransit.sg



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