Huey Yon (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Monday, 4 July 2022 10:23 AM

To: 'Tan Wei Teck (Strides Automotive Services Pte Ltd)'; SUR; assignments

Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)'

Subject: RE: PRS FOR ACCIDENT INVOLVING SMB1562Z & SG5701R ON 13/06/2022 @

15:23HRS AT HARBOURFRONT INTERCHANGE

Dear Patrick,

Thank you for the email.

Dear Celine,

Kindly assist. Our ref: CS/SMR22005702/Rtc

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>

Sent: Monday, 4 July 2022 8:50 AM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; admin-a@lkkauto.com

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Subject: RE: PRS FOR ACCIDENT INVOLVING SMB1562Z & SG5701R ON 13/06/2022 @ 15:23HRS AT HARBOURFRONT

INTERCHANGE

Our Ref: BUS/06/22/5012/PT

Morning Sir / Madam,

We refer to the above matter and kindly let us have your survey report urgently, thanks.

Regards

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522| WeiTeck.Tan@Strides.com.sg

60 Woodlands Industrial Park E4 Singapore 757705

From: Yan (LKK Auto) admin-d@lkkauto.com Sent: Wednesday, 15 June 2022 12:13 pm

To: MTPRI < MTPRI@smrt.com.sg>; 'assignments' < assignments@lkkauto.com>; admin-a@lkkauto.com

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) < WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < ChitYan.Foo@strides.com.sg>

Subject: RE: PRS FOR ACCIDENT INVOLVING SMB1562Z & SG5701R ON 13/06/2022 @ 15:23HRS AT HARBOURFRONT INTERCHANGE

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI < MTPRI@smrt.com.sg Sent: Tuesday, 14 June 2022 11:11 PM

To: assignments <assignments@lkkauto.com>; admin-a@lkkauto.com

Cc: MTPRI < MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<<u>SiauChin.Chan@strides.com.sg</u>>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<weiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < ChitYan.Foo@strides.com.sg>

Subject: FW: PRS FOR ACCIDENT INVOLVING SMB1562Z & SG5701R ON 13/06/2022 @ 15:23HRS AT

HARBOURFRONT INTERCHANGE

Ref: TBA

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP:SMB1562Z

Insured: SG5701R

Workshop: Tower Transit Singapore Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705 DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < SiauChin.Chan@strides.com.sg>

Sent: Tuesday, 14 June 2022 5:12 pm **To:** MTPRI < <u>MTPRI@smrt.com.sg</u>>

Cc: Bazlin Ahmad < Bazlin.Ahmad@towertransit.sg>

Subject: FW: PRS FOR ACCIDENT INVOLVING SMB1562Z & SG5701R ON 13/06/2022 @ 15:23HRS AT

HARBOURFRONT INTERCHANGE

Dear Hua Yen,

Please arrange survey. Thanks.

Best Regards, Karen Chan Claims Department Tel: 6866 2698

From: Bazlin Ahmad < Bazlin.Ahmad@towertransit.sg>

Sent: Tuesday, 14 June 2022 4:58 pm

To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < SiauChin.Chan@strides.com.sg; motor claims@msfirstcapital.com.sg; Tan Wei Teck (Strides Automotive Services Pte Ltd)

< <u>WeiTeck.Tan@strides.com.sg</u>>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < <u>ChitYan.Foo@strides.com.sg</u>>;

Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@strides.com.sg</u>>; Caroline Cabrera

<<u>Caroline@msfirstcapital.com.sg</u>>

Cc: Wu Tzu Ying < <u>Wu.Zy@towertransit.sg</u>>; Alvin Tan < <u>Alvin.tan@towertransit.sg</u>>; Frederick Chua

<<u>Frederick.Chua@towertransit.sg</u>>; Kiam Meng Tan <<u>KiamMeng.Tan@towertransit.sg</u>>

Subject: PRS FOR ACCIDENT INVOLVING SMB1562Z & SG5701R ON 13/06/2022 @ 15:23HRS AT HARBOURFRONT

INTERCHANGE

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on 13/06/2022 at about 15:23hrs at Harbourfront Interchange involving our bus, SMB1562Z & your insured vehicle SG5701R.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a prerepair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location: Tower Transit Singapore Pte Ltd

MANDAI DEPOT

Address : 310 Mandai Rd, Singapore 779404

Contact Person: Lynn Ahmad @ 9199 0025

Body & Paint : Sam @ 9762 9168Manager : Fredrick @ 9073 6389

➤ Workshop Manager: - Alvin @ 8498 1515

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email <u>bazlin.ahmad@towertransit.sg</u>



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg

Disclaimer: This email and any attached files may be coincidental, privileged and intended solely for the addressee. It may not filed or communicated to or by any other person. If you have received this email by error, please delete it and notify the send expressed in this email are not necessarily the views of Tower Transit.